



2014

COUNTY OF ALLEGHENY

Highlights

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COUNTY OF  **ALLEGHENY**
RICH FITZGERALD
COUNTY EXECUTIVE

TO: Rich Fitzgerald
Allegheny County Executive

FR: William McKain CPA
Allegheny County Manager

DT: January 20, 2015

RE: 2014 Department Highlights &
Park Projects from January 1, 2012 thru December 31, 2014

CC: Jennifer Liptak, County Executive Chief of Staff
Barbara Parees, Deputy County Manager
Stephen Pilarski, Deputy County Manager

Attached is a collection of major accomplishments over the past year for each of the Executive branch departments. I think that you will be pleased with the solid results and advances by departments to enhance their processes and the numerous and vast services we provide.

In addition, we have compiled a separate report on select Allegheny County park projects from January 1, 2102 thru December 31, 2014. This effort was a collaboration by: the Parks, Public Works, Facilities Management Departments and the Special Events Division of Administrative Services. These pages document significant progress to your charge to complete projects timely and make our parks an enjoyable destination and experience for all that visit them.

We will continue to assess and develop strategies that are data-driven to continually improve our services.

Thank you for your vision, strong example and great support of the Manager's Office and all of our departments.

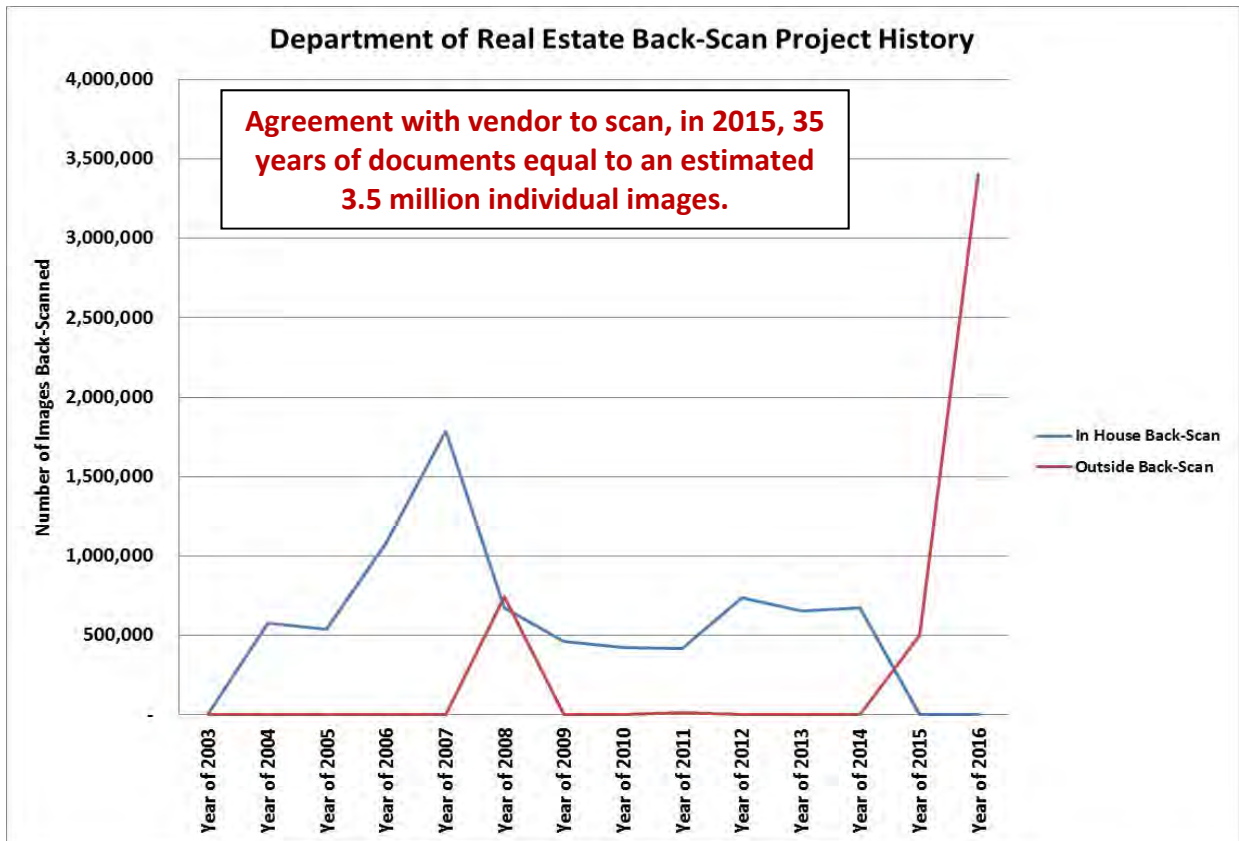
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MISSION STATEMENT

The Department of Administrative Services' (DAS) mission is to provide superior quality services to Allegheny County constituents by communicating and implementing the County Executive's administrative initiatives and policy priorities. The DAS is committed to working with residents and businesses to assure Allegheny County's municipal government fulfills its obligations.

1. Through the in-house efforts of Allegheny County along with the contracted efforts of a recording/scanning vendor we undertook a multi-year back-scanning project that will make digital images of Deed and Mortgage books back to 1986 on the Real Estate website. Completion of this task will free up additional office space and can also increase internet revenue by creating an additional 4 million searchable pages.



2. In conjunction with the Departments of Economic Development and Human Services along with CCAC and the Fifth Judicial District of PA organized a Veterans Symposium on June 14, 2014 at CCAC's Foerster Student Center. Over 600 veterans participated in the program which featured several keynote speakers and offered a half dozen breakout sessions in the fields of employment, entrepreneurship, health benefits, education and legal issues.
3. The Division of Weights and Measures with assistance from DCS instituted a mobile complaint application that customers can file complaints about any fuel pump, scale, price verification scanner or timing device(parking meter, laundry dryer) using a smart phone or tablet.

DEPARTMENT OF ADMINISTRATIVE SERVICES (continued)

By scanning the QR code on the Weights and Measures sticker it directs the customer to the W&M website where the form can be completed. In 2014 there were over 130 complaints to the application. This new process will provide greater convenience and accuracy and will allow complaints to be tracked electronically.

4. DCS has taken the lead on the implementation of the new Allegheny County Web-site team by providing direction and leadership throughout the process for a projected January, 2015 launch.
5. Created and launched Allegheny Alerts, a free non-emergency notification service for county residents. Over 1700 people have signed up to receive alerts about events and updates from the county's Parks Department, Kane Regional Centers, Public Works, Special Events and Health Department. Information is provided such as swimming pool and road closures and patient events at Kane hospital or Health related topics. Users can choose to have the information sent via email, text message or voice message.
6. In March 2014, an outside company was hired to review 151,000 of our homestead records and confirmed that our accuracy is remarkably high, so high that Philadelphia contacted us for guidance on how to mirror our processes.
7. Instituted a review of Verizon land-line invoices resulting in sustained annual savings of \$192,000.

ADMINISTRATIVE SERVICES - DIVISION OF MARKETING & SPECIAL EVENTS

Summer Concert Series Attendance

South Park Concerts

Date	Artist	Attendance
May 30	Joe Grushecky	5,000
June 6	Lil' Ed & Blues Imperials with Jill West & Blues Attack	5,500
June 13	Pittsburgh Opera	1,500 (rain)
June 20	Buckwheat Zydeco	6,000
June 27	The Stickers with Christian Beck Band	7,000
July 5	Pittsburgh Symphony Orchestra	5,000
July 11	Ha Ha Tonka with townspl	2,000
July 18	Sister Hazel	7,000
July 25	South Park Gospel Night	1,500
Aug. 1	Serena Ryder with The Harlan Twins	4,000
Aug. 8	The Hit Men	8,000
Aug. 15	Lovebettie	2,500
Aug. 22	Gloria Reuben & Caribbean Jazz Ensemble	3,000
Aug. 29	River City Brass Band	3,500
	Total	61,500

Summer Concert Series Attendance (continued)

Hartwood Acres Park Concerts

Date	Artist	Attendance
June 1	Abby Lee Dance Company	3,500
June 8	28 North with 7Horse	600 (storms)
June 15	Pure Gold	7,500
June 22	Sonny Landreth with Kevin Garrett	6,000
June 29	Bruce Hornsby & The Noisemakers with ChessBoxer	10,000
July 6	Pittsburgh Symphony Orchestra	8,000
July 13	Paquito D’Rivera with Pittsburgh Jazz Orchestra	2,000 (rain)
July 20	Lake Street Dive with Brooke Annibale	12,500
Aug. 3	Jerry Douglas with Nameless in August	6,000
Aug. 10	Macy Gray	17,000
Aug. 17	Pittsburgh Ballet Theater	7,000
Aug. 24	Duquesne University Tamburitzans	5,500
Aug. 31	Allegheny County Music Festival	8,500 (rain)
Total		94,100



Macy Gray

Total Summer Concert Series Attendance = 155,600

Special Events Attendance

Boyce Park Ice Maze Opening & Helmet Giveaway

Date	Location	Attendance
Jan. 4	Ice Maze Opening	1,913
Jan. 4	Helmet Giveaway	50
Total		1,963

Boyce Park Ice Maze Opening & Helmet Giveaway

Date	Location	Attendance
Feb. 14	Sweetheart Skate – North Park Ice Rink	565
Feb. 14	Sweetheart Skate – South Park Ice Rink	523
Total		1,088

Good Bye Winter Weekend

Date	Location	Attendance
Mar. 15	Skate with a Leprechaun – North Park Ice Rink	146
Mar. 15	Skate with a Leprechaun – South Park Ice Rink	107
Mar. 16	Buckets for Blades – North Park Ice Rink	38
Mar. 16	Buckets for Blades – South Park Ice Rink	133
Mar. 16	Boyce Park Rail Jam & Pond Skim	38
Total		462

Project Prom 5K

Date	Location	Attendance
April 5	Hartwood Acres Park Amphitheater	125
Total		125



Bruce Hornsby

ADMINISTRATIVE SERVICES - DIVISION OF MARKETING & SPECIAL EVENTS (continued)

Mountain Bike Kick-Off Party

Date	Location	Attendance
April 6	Boyce Park Carpenters Log House	224
Total		224

Great Allegheny County Egg Hunt

Date	Location	Attendance
April 12	Hartwood Acres Mansion	344
April 13	Round Hill Park	1,200
Total		1,544

Courthouse Courtyard Events

Date	Location	Attendance
May 2	Penguins Rally	350
June 13	CAPA Jazz: Past, Present & Future	50
Total		400

Down on the Farm Day

Date	Location	Attendance
May 10	Round Hill Park Exhibition Farm	150 (rain)
Total		150

Get Outside And Learn Day

Date	Location	Attendance
June 21	North Park Lake	500
Total		500

Movies in the Parks

Date	Move/Location	Attendance
June 25	Frozen at White Oak Park Poplar Shelter	154 (rain)
June 26	Frozen at Round Hill Park Visitors Center	298
July 2	Frozen at North Park Swimming Pool Parking Lot	305
July 10	The Great Gatsby at Hartwood Acres Mansion Lawn	103
July 12	E.T. at Deer Lakes Park Wagman Observatory	161
July 16	The Lego Movie at South Park Amphitheater	421
July 24	The Lego Movie at Boyce Park Wave Pool Parking Lot	165
Sept. 6	October Sky at Deer Lakes Park Wagman Observatory	36 (rain)
Total		1,643

Summer Band Bashes

Date	Artist/Location	Attendance
July 9	Rick Purcell Big Band at South Park Ice Rink	103
July 30	Swingtet 8 & Arthur Murray Dancers at North Ice Rink	130
Total		233

Children's Hospital & Kohl's Hard Heads Helmet Fitting

Date	Location	Attendance
July 24	Boyce Park 3B Action Park	250
Total		250

ADMINISTRATIVE SERVICES - DIVISION OF MARKETING & SPECIAL EVENTS (continued)

Allegheny Green Innovation Festival & Hay Day at Hartwood Acres

Date	Location	Attendance
Sept. 13	Hartwood Acres Amphitheater	15,000
Total		15,000

Hay Day at South Park

Date	Location	Attendance
Oct. 18	South Park Amphitheater	3,000 (rain/cold)
Total		3,000

Full Moon Ghost Stories

Date	Location	Attendance
Oct. 17	Hartwood Acres Mansion Terrace	156
Oct. 18	Settlers Cabin Park Gilbert Love Shelter	25 (rain/cold)
Oct. 24	Harrison Hills Park Yakaon Shelter	108
Oct. 25	White Oak Park Chestnut Shelter	48
Total		337

Peak Ski & Board Rail Jam

Date	Location	Attendance
Dec. 13	Boyce Park Ski Slopes	21
Total		21

Cookies with Santa

Date	Location	Attendance
Dec. 13	Round Hill Park Visitors Center	158
Dec. 20	Boyce Park Four Seasons Lodge	113
Total		271

Total Special Events Attendance = 27,211

Total Special Events Attendance = 27,211
Total Summer Concert Series Attendance = 155,600
Grand Total 2014 Special Events & Summer Concert Series = 182,811



MISSION STATEMENT

The Department of Budget and Finance is responsible for two key areas of County government. First, Budget and Finance must prepare, analyze and administer the County's Annual Comprehensive Fiscal Plan, including the operating, grant and capital budgets. Secondly, it must issue all County debt within legal policy and procedural limitations, in order to meet the needs of the County and its residents. These responsibilities also include the development of managerial and financial strategies to assist the County Executive to fulfill his commitments regarding the County's budgets.

1. Standard & Poor's raised the County's bond rating from A+ (Upper Medium Grade Debt) to AA- (High Grade Debt) resulting in lower future borrowing costs.
2. Moody's improved the financial outlook on the County's bond rating from negative to stable, resulting in lower future borrowing costs.
3. Restructuring of the County's C-50 Bonds and refinancing of the County's C-57 Bonds resulted in a net present value savings in excess of \$16 million (12% actual net present value savings versus 3% benchmark for government refinancings); budgetary debt service savings were \$15 million (to be amortized over the next five years as follows: \$4.9 million in 2014, \$2.1 million in 2015, \$3.5 million in 2016, \$3.4 million in 2017 and \$1.1 million in 2018).



DEPARTMENT OF COURT RECORDS

MISSION STATEMENT

As the receiver and custodian of all filings for the Divisions of the Court of Common Pleas of Allegheny County, the Department is required to maintain accurate records and to perform the duties set forth in Pennsylvania statutes of the Prothonotary, Clerk of Courts, and Register of Wills in compliance with Pennsylvania Rules of Procedure and Allegheny County Rules of Court. The Department strives for an environment of continuous improvement in order to provide prompt, efficient and courteous service.

1. Implemented centralized document scanning for offices in City-County Building.

2. Caseload Statistics:

	2008	2009	2010	2011	2012	2013	2014	'14 vs '08 \$	'14 vs '08 %	7 Year Aver
Criminal Division										
Criminal Cases	19,366	19,382	17,325	15,963	17,052	17,809	17,246	-2,120	-10.9%	17,735
Summary Appeals	3,568	3,299	3,096	3,170	3,090	3,175	3,036	-532	-14.9%	3,205
Sub-total	22,934	22,681	20,421	19,133	20,142	20,984	20,282	-2,652	-11.6%	20,940
Civil/Family Division										
DTD-Delinquent Tax	75,410	87,020	97,598	95,303	95,528	101,405	95,004	19,594	26.0%	92,467
GD-General Docket	27,808	24,241	25,013	27,489	24,713	24,953	23,723	-4,085	-14.7%	25,420
BV-Board of Viewers	1,815	1,542	1,086	1,558	6,906	8,204	3,275	1,460	80.4%	3,484
FD-Family Division	7,807	7,991	8,025	8,177	8,297	7,695	8,489	682	8.7%	8,069
AR-Arbitration	17,589	14,627	11,853	9,002	7,043	6,113	5,733	-11,856	-67.4%	10,280
JV-Juvenile	2,712	2,699	2,863	2,581	2,649	2,430	2,379	-333	-12.3%	2,616
MG-Mortgage Foreclosures	0	3,261	2,881	1,630	2,071	1,983	1,748	1,748	100.0%	1,939
FTL-Federal Tax Liens	2,551	2,707	3,237	2,519	1,680	1,449	1,550	-1,001	-39.2%	2,242
LT-Landlord Tenant	955	1,106	1,290	1,282	1,259	1,350	1,329	374	39.2%	1,224
SA- Sum/Stat Appeals	1,496	1,471	1,367	1,281	1,203	1,350	1,267	-229	-15.3%	1,348
Sub-total	138,143	146,665	155,213	150,822	151,349	156,932	144,497	6,354	4.6%	149,089
Wills/Orphans' Court Division										
Marriage Licenses	6,270	6,024	5,986	6,170	6,375	6,454	7,194	924	14.7%	6,353
PA Inherit Tax returns	5,769	5,419	9,572	11,411	5,616	6,182	10,736	4,967	86.1%	7,815
Estate Probated	4,772	4,654	4,584	4,623	4,581	4,753	4,280	-492	-10.3%	4,607
Orphans' Court cases	2,877	2,821	2,995	2,840	2,524	2,448	2,299	-578	-20.1%	2,686
Sub-total	19,688	18,918	23,137	25,044	19,096	19,837	24,509	4,821	24.5%	21,461
Non-Court Functions										
Passport Applications	792	537	714	1,190	1,981	5,059	6,006	5,214	658.3%	2,326
Notary Certifications	144	267	193	204	97	82	109	-35	-24.3%	157
Sub-total	936	804	907	1,394	2,078	5,141	6,115	5,179	553.3%	2,482
Grand Total Caseload	181,701	189,068	199,678	196,393	192,665	202,894	195,403	13,702	7.5%	193,972
								2014 increase from 2008 caseload activity		
								7.5%		

MISSION STATEMENT

Allegheny County Economic Development (ACED) manages economic and residential development for the County, a dynamic, multifaceted mission that includes these objectives:

- *Attract new business to the County.*
- *Help businesses and institutions already here expand, modernize and create jobs.*
- *Acquire and assemble sites for development and redevelopment.*
- *Assure that minority, woman-owned, and disadvantaged businesses participate fully in the County's growth.*
- *Help residents, developers and nonprofit agencies increase the stability of the County's residential neighborhoods.*
- *Support homeowners in the acquisition and renovation of their dwellings.*
- *Improve the County's housing stock.*
- *Ensure the vitality of neighborhood business districts.*
- *Aid the County's municipalities in updating infrastructure, including sewer and water systems, highways and recreation amenities.*
- *Provide leadership for special projects, such as the community's response to natural disasters.*
- *Monitor and report on the compliance status of all projects and programs with Federal or State support.*

Clearly, the mandate is broad, the challenges many. Yet we achieve progress on all these fronts by coordinating success, that is, by serving as the catalyst for public-private-neighborhood partnerships that provide greater expertise and participation than any one organization could generate by itself.

Two of our most important partners are the Federal government and the Commonwealth of Pennsylvania. In addition, we team with private businesses, developers and contractors; the philanthropic community, and vital nonprofit and community-based agencies. To create Tax Increment Financing Districts, we partner with local governments and school boards. To help our research universities with company formation ACED serves as a member of the Greater Oakland Keystone Innovation Zone.

These multiple, overlapping partnerships form the foundation of success. More, they assure that the development of Allegheny County reflects the aspirations and needs of our businesses, institutions and residents.

BUSINESS DEVELOPMENT

The Business Development Division primarily deals with 2 types of clients: businesses and communities. In each case, ACED provides technical assistance and financing to help overcome market barriers for the client.

Community Development

- 9 streetscape improvement projects in process representing over \$3 million in infrastructure improvements.
- 6 façade restorations completed.

Loans and Grants

- Made grant offers to 11 projects totaling \$1,569,500.
- Closed 4 loans for \$638,298 - 2 additional applications are under review.
- Of the 4 projects receiving commitments, 1 is a technology based company; 2 are manufacturing; and 1 is a real estate development.

PROGRAM	TYPE	AMOUNT	LEVERAGE
CDBG	Grant	\$1,549,500	\$40,000,000
DAAP	Loan	0	0
SB/DC	Loan	\$ 250,000	\$ 3,000,000
EDA	Loan	\$ 338,298	\$ 260,698
EDF	Loan	0	0
TOTAL	All	\$2,137,798	\$43,260,698

DEVELOPMENT

The Development Division specializes in the redevelopment of former brownfield sites, including the environmental cleanup of former industrial sites, as well as the construction of new infrastructure to support shovel ready sites. In addition, this division manages the Community Infrastructure Tourism Fund (CITF) and the Gaming Economic Development Fund (GEDF).

The Development Division’s 2014 accomplishments included:

- Completed construction on the \$6,000,000 Braddock Commercial Building on the former Braddock Hospital site.
- Completed the abatement and demolition of the former Penn Lincoln Hotel in Wilkinsburg Borough, which will allow for the creation of a new mixed use development on the site.
- Completed construction on the last phase of a \$4,200,000 road relocation project to assist Allegheny Technologies with their \$1,200,000,000 plant expansion in Harrison Township.
- Prepared an additional 25 acres of Carrie Furnace for development at a cost of \$1,200,000, bringing the total redeveloped acreage to 55 acres.

DEVELOPMENT (continued)

- Continued construction of the \$15,000,000 Carrie Furnace Flyover Bridge, with most of the super structure being completed.
- Completed clean-up and construction on the \$3,700,000 Cochrandale Redevelopment project allowing another 17 acres of shovel ready land to put back on the market.
- Completed Allegheny County's \$4,000,000 portion of the construction of the Military Commissary adjacent to Pittsburgh International Airport.

CITF & GEDF FUNDS

- 45 CITF projects were awarded monies totaling over \$6,685,000 which leveraged over \$40,762,940 in total project dollars within the County.
- 27 GEDF projects were awarded monies totaling over \$6,200,000 which leveraged over \$169,644,339 in total project dollars within the County.

HUMAN SERVICES

The Human Services Division receives federal and state funding to assist low-income clients with shelters, housing relocation, stabilization services, and short- and medium-term rental assistance through the Emergency Solutions Grant (ESG) Program. Additionally, CDBG funds are provided to various agencies who work with these clients to assist with sustainability issues such as: utilities, workforce counseling, food, and housing modifications.

- **Hunger/Education**
 - ACED provided \$312,015 of CDBG funds to the Greater Pittsburgh Community Food Bank (GPCFB) to make lines-of-credit accessible to food bank member agencies to purchase food and non-food items to distribute to low-income clients. Approximately 9,000 people will be served by the Lines-of-Credit project. With these funds, the GPCFB purchased refrigeration and other equipment to better serve their clients.
- **Direct Benefit Projects**
 - ACED provided \$70,000 of CDBG funds to the Dollar Energy Hardship Program, which will provide grants to approximately 800 low-income families for utility bill payments.
 - ACED provided \$13,470 of CDBG funds to North Hills Community Outreach to purchase office equipment to improve service delivery.
 - ACED provided \$45,000 of CDBG funds to North Hills Community Outreach to assist with the purchase of a van to provide 7,000+ free rides to 300 seniors in 12 North Hills communities.
 - Save Your Home Program - in 2014, the courts will hear 600 cases and approximately 140 will be resolved favorably with homeowners being able to keep their properties.

HUMAN SERVICES (continued)

• Emergency Shelters

- Allegheny County received \$1.1 million of Emergency Solutions Grant (ESG) funds and awarded 23 agencies funding to provide shelter operations, essential services, street outreach, homeless prevention, and rapid re-housing activities. Individuals and/or households receiving assistance through homeless prevention and rapid re-housing activities must be at or below 30% of the area median income. These funds also provide the services necessary to help those persons quickly regain stability in permanent housing after experiencing a housing crisis and/or homelessness. The ESG Program will serve approximately 2,000 households.

PLANNING

Allegheny County Economic Development (ACED) is the County’s designated Planning Agency. Within ACED, the Planning Division carries out County planning functions mandated by Act 247 of 1968, as amended, known as the Pennsylvania Municipalities Planning Code (MPC).

Comprehensive Plan

AlleghenyPlaces: Transportation

- Collaborated with the Airport Corridor Transportation Association (ACTA), Bike-PGH, the Montour Trail Council, local municipalities, and others on the creation of the Pittsburgh Airport Corridor Bike Connections map.
- In partnership with Economic Development South, facilitated a bicycle and pedestrian planning effort that resulted in an action plan for implementing bike-pedestrian improvements in a 10-community section of the South Hills.
- Provided input and assistance for an effort underway in Shaler Township to assess the potential for share-the-road markings on local, county, and state roads.
- Assisted with the coordination and planning of a bike lane on the County-owned Sixth Street Bridge in the City of Pittsburgh.
- Assisted with development of a bicycle route system through McKees Rocks Borough, Stowe Township, Neville Township, and Coraopolis Borough.

SPECIAL PROJECTS AND FINANCE

The Special Projects and Finance Division (SP&F) has responsibility for the administration and coordination of the financing for mostly large-scale development projects within the County. Utilizing non-traditional financing and incentive tools, such as, Tax Increment Financing (TIF) and tax abatements, this work involves coordination among ACED staff, public and private financing sources, developers, and neighborhood organizations. Additionally, the division is often engaged in evaluations of complex business issues for ACED.

- Loans approved or closed in 2014:

Program	No. of Loans	Total Loan Amount	Total Project Costs	Leverage
M/W/DBE	2	\$120,000	\$1,325,000	11.25

SPECIAL PROJECTS AND FINANCE (continued)

- TIF/LERTA (Local Economic Revitalization Tax Act) Activity:
 - The process to amend the Potato Garden Run TIF was completed, in order to create a new TIF District and attract further investment in the Findlay Corridor.
 - The Westport TIF project was fully developed and expanded, including the completion of the Westport TIF Plan. The plan was approved and the financing closed.
 - The Southside TIF District was amended to release tax parcels.
 - The Hazelwood-Almono (City-managed) was passed by all 3 taxing bodies.
 - The Summerset TIF (City-managed) was passed by all 3 taxing bodies.
 - The East Liberty TRID (City-managed) was passed by all 3 taxing bodies and the TRID management committee was formed. The project is under construction.
 - Bloomfield Morrow Park LERTA (City) was approved.
 - Oxford Development Three Crossings LERTA (City) was approved.

- The division continues to maintain regular contact with outside agencies including the Port Authority, the Urban Redevelopment Authority, and various state departments.

- The division currently manages 26 Redevelopment Assistance Capital Program (RACP) projects.



MISSION STATEMENT

The mission of the Allegheny County Department of Emergency Services is to support our citizens and first responders for the safety and sustainability of our community through prevention, preparation, protection, response and recovery from manmade and natural all-hazard emergencies and acts of terrorism.

9-1-1 Communications Division

1. Allegheny County division of 9-1-1 is a member of the Western Pennsylvania County Regional ESInet (WestCore). This consortium together developed and implemented fiber connectivity between 12 counties in order to share a 9-1-1 phone system which will result in \$2.2M in capital cost savings and approximately \$100,000 dollars in maintenance cost annually. This new phone system will provide the technology for NG911 (e.g., real time text, video, pictures, automatic crash notification, health care, etc.).
2. Allegheny County Division of 9-1-1 also eliminated approximately sixty (60) Radio and Telephone circuits which were no longer needed due to newer technology or state pricing (COPA). Those savings are approximately \$152,000 per year.
 - New simulcast radio systems were brought on line for 17 police, 34 fire and 9 EMS agencies in the West and Quaker Valley areas of the County.
 - Police agencies in the Allegheny Valley were moved to North PD-10, freeing up the former police dispatch channel for use as a public safety operations channel. This also created additional staff for call-taking.
 - Thus all of Allegheny County Police, Fire and EMS are operating on the UHF platform providing for the first time county wide interoperability.
3. Allegheny County Division of 9-1-1 implemented TeleStaff an automated scheduling system to manage the scheduling of 230 telecommunicators. This provides better operation efficiency that allow Sift Commanders to focus more of their attention on the operations of the 9-1-1 Center instead of cumbersome administrative work. This also eliminates scheduling errors and reduces union grievances.
4. Allegheny County Division of 9-1-1 also restructured the training and Quality Assurance programs and implemented a Professional Development Team to focus on Quality Improvement by merging both programs in order to raise the level of service to our customers and to develop. Implement and manage operating policy and procedure.
5. On May 15, 2014 Allegheny County Division of 9-1-1 implemented Text-to-9-1-1 allowing the speech and hearing population better way of communication during an emergency. Text-to-9-1-1 also allows citizens to communicate with 9-1-1 when faced with a situation that by making a voice call to 9-1-1 would put them in further danger (e.g., Active Shooter, Home Invasion, etc.).
6. Allegheny County 9-1-1 also implemented a Special Needs Registration process whereas residents can complete either on-line or by mail any special needs they would require in an emergency (language interpreter, blind, deaf, unable to walk, etc.).

9-1-1 Communications Division (continued)

7. The 9-1-1 mobile training Unit conducted the following:
 - 9-1-1 Educational Events – 69
 - 9-1-1 Van Special Events – 10

8. In August, County Executive Rich Fitzgerald and City of Pittsburgh Mayor William Peduto announced the final transition for the full merger of 9-1-1. Having emergency responders from the City of Pittsburgh and throughout Allegheny County work efficiently and effectively was the focus when the City entered into an agreement with the County in 2004 to co-locate services. Final steps, which included cross training, led to full consolidation of all zones in September.

The Allegheny County 9-1-1 Center averaged 1.2 million calls a year over the past 5 years, serving 130 municipalities, 197 fire departments and 51 EMS agencies. The County also continues to accept municipalities which have closed their dispatch centers, incorporating their responsibilities into the Center.

9-1-1 Emergency Calls (see notes below)				
2010	2011	2012	2013	2014
1,314,721	1,242,513	1,219,531	1,158,179	1,154,249

Notes: In February of 2010 “Snowmageddon” significantly increased the number of calls. Additionally, over the five year period, we have worked diligently with the municipalities so that non-emergency calls that were auto-forwarded to the 911 center are now being handled during business hours by the municipalities. The number of calls in the past two years more appropriately reflects true emergency calls.

Emergency Management Division

1. Swift Water 1A Certification: To acquire the FIRST 1A certification in the State, took a collaborative effort from the entire department over multiple months. From all the paperwork and applications that need filed, to attending the training and gathering of personnel certifications, to the actual physical mounting of equipment in the trailer. This certification consisted of an approximate 3 week project of a total overhaul of the “Old” Swift Water trailer. All equipment and shelving needed to be removed, inventoried, and checked. “New” equipment was added to become compliant with the State requirements for the certification program. All equipment was then remounted in the trailer in a more “deployable” arrangement. The completion of the project accomplished 2 things for ACES. First, as stated, we became the first certified 1A Swift Water Team in the State. But more importantly, the total revamp of our equipment made our Division better prepared to respond to calls for service at a moment’s notice. Allowing us to offer the best possible response to for our first responders and the public.

Emergency Management Division (continued)

2. Reorganization of Equipment: 2014 there was a total overhaul of all of the Division response assets. This was an ongoing project over many months and was accomplished in a few different phases.
 - First, response SOGs were reviewed and revamped. This included reaffirming and/or creating new mutual aid agreements with local resources. Assuring that ALL needed resources would be deployed in a timely manner to any incident. Including additional personnel, additional equipment, and any County owned equipment that is staged throughout the county that can be deployed with local responders.
 - Next was an overhaul of the County equipment. An inventory of all equipment was taken. This included all vehicles, trailers, and various other assets. A needs assessment was done for the County. This resulted in a few trailers needing to be “re-purposed” to make better use of equipment and cover needs. Other similar projects were: CART (Animal response Team) Trailer overhaul and completion. The “Command Support Trailer” (consisting of support supplies for the Command Vehicle) was re-purposed into a “Decon Support and Infectious Disease Response” trailer. Swift Water trailer overhaul and 1A certification. Utility 414 was re-purposed into a “Quick response” vehicle for mass Decon and/or infectious disease control.
 - The next stage of this project was the placement of assets throughout the County for deployment. Working with both County and Local agencies, trailers and equipment was collected and then re-deployed at various locations throughout the County. Assets were placed in areas of greatest need, easiest access from our staff, and geographical coverage. This drastically reduced “wear and tear” and fuel costs from moving equipment around. But most importantly, it provided our Division with a much greater level of preparedness throughout the entire County. This project alone has made the biggest impact to our Division’s level of readiness. Having the right equipment, in the right places, allows us to respond to calls for service in the most efficient way possible.
 - Local Coordinator Certification: In 2014, the EMA Division continued to host quarterly trainings for all of our Local Municipal Coordinators and Deputy Coordinators in the County. This year, there was a focus on assisting our Locals on their PEMA certifications. PEMA currently has 3 levels of progressive certification for EMA personnel. They are: Basic, Advanced, and Professional. Through hosting classes, providing instructors, and bringing in presenters for quarterly trainings, our staff was able to assist the Local Coordinators accomplish various levels of certification. Our Local Municipal Coordinators are a VITAL asset to our Division. They provide us with a “first responder” level to EMA. They provide our division with an intimate knowledge of their municipality and immediate access to local resources. Allegheny County now has the highest number of PEMA certified Coordinators in the State. Having our Local Coordinators certified, trained, and actively involved places Allegheny County at or near the top of the list of preparedness in the State.

Emergency Medical Services Division

1. EMS Advanced Command School

- The concept of “EMS Command School” began in 2011 when members of the EMS community came to the county and collectively a program to train responders to manage a mass causality incident was created. With any good program, people wanted more.
- In 2014, the EMS Division led a multi-division, multi-department planning initiative to develop the Advanced EMS Command School. Participating organizations included 911, EMA, the Fire Training Academy, and EMS Divisions of Emergency Services; the Allegheny County Police Academy; the Allegheny County EMS Council; Allegheny Health Network and UPMC.
- Together students from a variety of EMS Agencies attended the EMS Advanced Command School held at the Police/Fire training Academies. The program created real scenario involving a bus accident, an active shooter and an explosion in the cafeteria.

The goal was to respond, develop interagency/unified command, treat and transport the patients. The program was a great success. Two (2) additional offerings will be completed in 2015.

2. ACES/ACHD/ACME/EMS Coordination

- Emergency response and disasters are visible and tangible. In 2014, two (2) specific events occurred that were not visible nor tangible, but extremely dangerous. The fentanyl mixed heron that hit our streets in the spring and the threat of Ebola in the fall could have been devastating. These types of situations illustrate how different departments have been able to work together to develop and implement surveillance and response methods to ensure public safety.
- The Allegheny County Health Department was looking for data to determine patterns of overdose. The Medical Examiner was able to provide data on deaths related to the fentanyl mixed heron, but not persons that survived. Dr. Hacker and Chief Henderson discussed how ACES could help. Using the computer aided dispatch systems, ACES was also to identify general call types and locations, but more definitive information was needed. Through the EMS Division, ACES was able to provide near real time reporting of persons that were treated with narcan (a drug that reverses the effect of opioids). The ACHD epidemiologists were able to use all of the data and developed a public health response plan.
- The efforts of many agencies continue, related to the preparation for an Ebola response, the planning efforts continue to be a benefit for future emergency responses.

Emergency Medical Services Division (continued)

3. MDT/Technology

- The introduction of cell phones, smart phones, texting has brought about advances in notification and communication and information sharing. The EMS agencies in Allegheny County are accepting the need for technology and working to integrate technology into every response. Today, ambulances are using mobile data terminals to obtain up-to-date patient location and medical information in a secure, non-radio broadcast manner. EMS agencies are turning their ambulances into mobile/secure “hot spots”, connecting the EMT and Paramedic with the 911 center, the hospital and physicians.
- The Department of Emergency Services is leading the effort to expand the use of technology in EMS well past the point of dispatch. ACES is working with the EMS agencies to allow seamless data transfer from the 911 call to the point of assessing the patient; from the field treatment to the hospital bed assignment; from the EKG to the heart catheterization lab, ACES and EMS are working together to improve patient care and outcomes.

Fire Academy Division

1. Fire Academy Garage

- This accomplishment has been several years in the planning and making. The 80’ by 100’ structure will house eleven (11), 40’ deep bays. This building will place the Fire Academy Engine and Truck in a much closer proximity to the fire training field.

Resources such as ACES Collapse Rescue 1 (CR1)

- will have the protection of being indoors, multiplying the life expectancy and readiness to respond to both real-world and training needs. This building, while not increasing department income, will protect millions of dollars’ worth of response assets, which currently reside out-of-doors.
- Additionally, several pieces of response equipment, such as the Medical Examiner’s Mobile Forensics Lab, HazMat 430, etc. will have secure space to store their equipment and prolong its life. The building features a laundry area to clean turn-out-gear and rope, breathing air system, and natural gas emergency generator. We look forward to moving in by year’s end.

2. NFPA 1081 Industrial Courses (Incipient and Advanced Exterior levels)

- This accomplishment culminates one and a half years of course development and preliminary work both in-house and with the Pa. State Fire Academy. Training and test props were manufactured to simulate fire and emergency problems encountered on industrial sites. The Pa. State Fire Academy has asked to model our work as best practices for future test sites.
- This should position our academy to better market the facility to private customers, providing them with a local solution for their industrial fire brigade training and certification needs. This should increase revenues to the Dept. of Emergency Services and minimize the need for customers to travel out of state to receive these services, keeping responders closer to home.

Fire Academy Division (continued)

3. Classroom WiFi Project

- The addition of WiFi to our classrooms at ACFA will enhance the learning environment by allowing students to have access to learning tools deemed by their instructors, as worthy enrichments. Instructors could use this technology to distribute handouts in an electronic format, reducing our reliance on paper, not only saving money which could be reallocated to other projects, but also be a green solution, protecting the environment. ACFA will adopt a “bring your own device” policy, whereby students may bring their own wireless devices and connect to the ACFA public system, a model already in use by many school districts across our region.
- The WiFi will also pave the way for modern learning models, such as “flipped classrooms,” “distance,” and the use “learning management systems.” These innovative approaches to learning save travel time and costs for instructors as well as keeping students in their hometowns, where they are ready to provide emergency services, should the need arise. Hands-on training, will, of course, still occur at the Academy, but many lectures could be delivered remotely. This approach maximizes the existing classroom space, our current limit is five (5) classes in a face to face format classes, at a time, but may be increased via distance learning models.



Fire Marshal's Office Division

1. Designed an electronic data base to complete and track fire investigations on iPads. Able to move electronic report from Deputy Fire Marshals to Chief Deputy Fire Marshal to Department Chief/Fire Marshal for review.
 - Annual savings of \$20,000 resulted from the elimination of the old commercial fire investigation software package.
2. Reduced paperwork and copies because reports will be paperless. Work in progress on Municipal mailbox that would allow agencies to retrieve their fire report, (Similar to the county crime lab).
 - This project is anticipated to save 2 to 4 hours of staff time per investigation/report.
3. Went to three shifts to alleviate fatigue of Division personnel and adjust staffing based upon statistical data as related to investigation details.

Fire Marshal's Office Investigations				
2010	2011	2012	2013	2014
403	397	467	419	405

2014 Fire Marshal's Office Statistics:

Total 2014 Fires, Estimated Dollar Loss and Time of Day

TOTAL 2014 FIRES			ESTIMATED DOLLAR LOSS		TIME OF DAY STATISTICS				
					DOLLAR LOSS PER FIRE	7:00 - 3:00	3:00 - 11:00	11:00 - 7:00	TOTAL
Accidental	Count	%		%	\$ 54,323	80	109	55	244
Incendiary	244	60%	\$ 13,254,850	47%	\$ 23,021	26	49	43	118
Undetermined / Natural	118	29%	\$ 12,220,000	43%	\$ 284,186	16	13	14	43
Total	405	100%	\$ 28,191,300	100%	\$ 69,608	122	171	112	405
						30.1%	42.2%	27.7%	100.0%

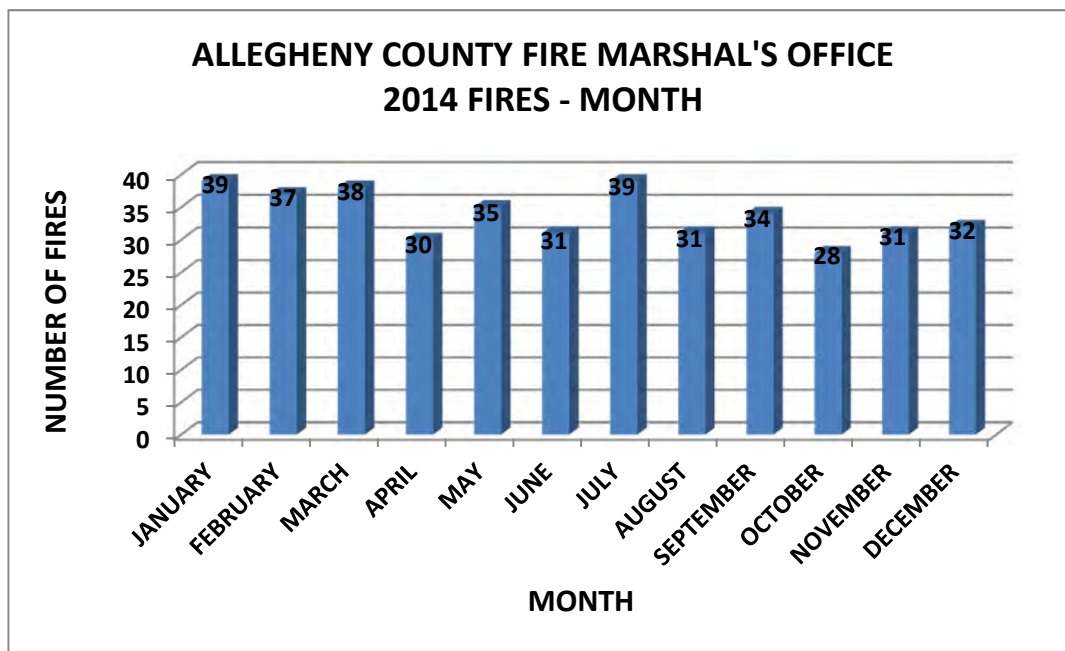
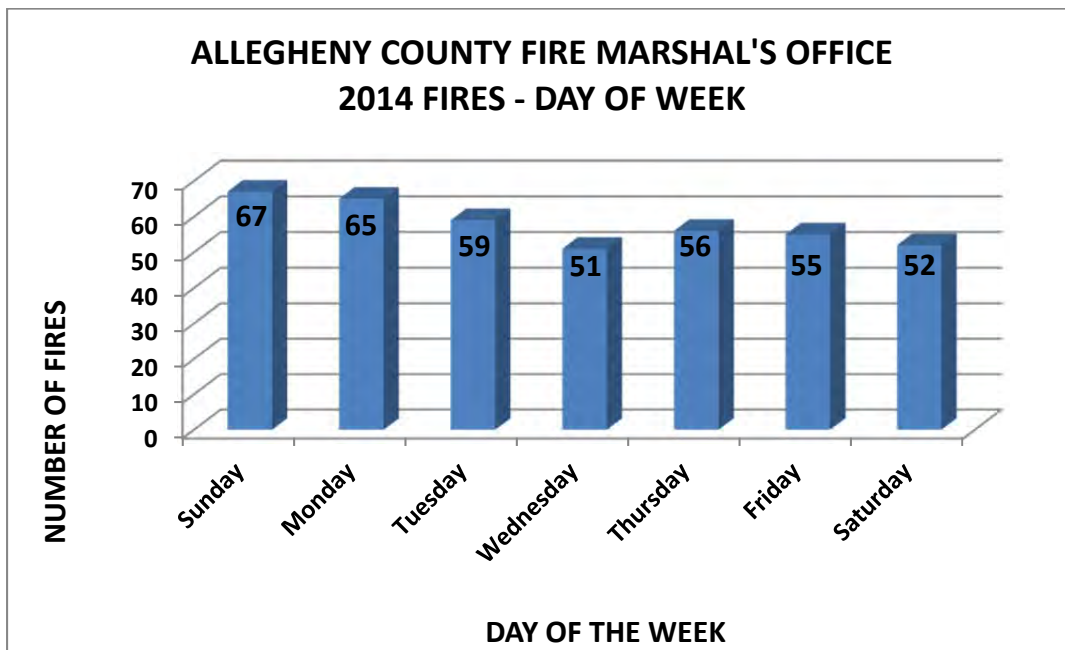
Types of Fires – what they mean:

- Accidental Fires – Unplanned event
- Incendiary Fires – Intentionally Set (Arson)
- Undetermined Fires – Unknown source of ignition
- Natural Fires – Weather related

DEPARTMENT OF EMERGENCY SERVICES (continued)

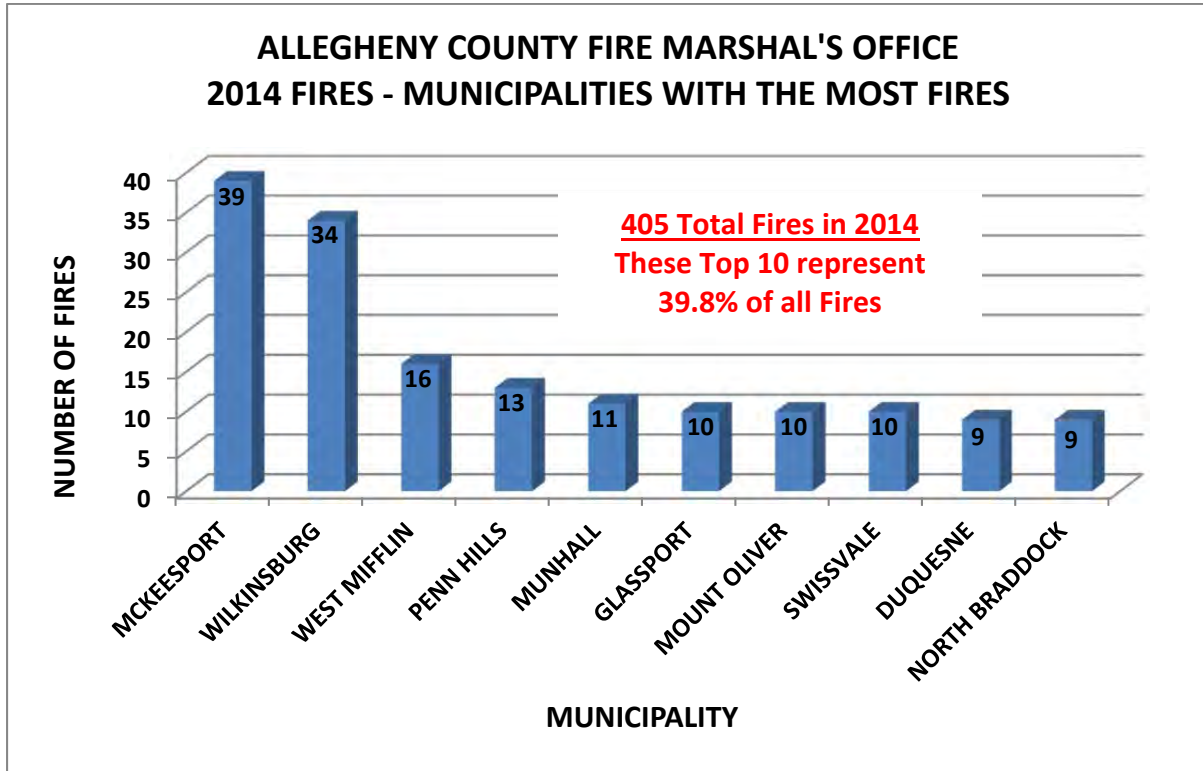
Total 2014 Fires by Day of the Week

TOTAL 2014 FIRES		Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total
Accidental	244	36	41	32	38	28	34	34	243
Incendiary	118	23	18	19	9	22	15	13	119
Undetermined / Natural	43	8	6	8	4	6	6	5	43
Total	405	67	65	59	51	56	55	52	405
		16.5%	16.0%	14.6%	12.6%	13.8%	13.6%	12.8%	100.0%



Fire Marshal's Office Division (continued)

Total 2014 Fires by Top Ten Municipality



DEPARTMENT OF EMERGENCY SERVICES (continued)

Fire Marshal's Office Division (continued)

Fire Marshal's Office Statistics 2012 – 2014 (Total Fires and Estimated Dollar Loss)

<u>TOTAL 2012 - 2014 FIRES</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>3 Year Total</u>	<u>3 Year Average</u>
Accidental	240	236	244	720	240
<i>Estimated Dollar Loss</i>	\$ 19,174,850	\$ 13,493,600	\$ 13,254,850	\$ 45,923,300	\$ 15,307,767
Incendiary	175	132	118	425	142
<i>Estimated Dollar Loss</i>	\$ 7,046,320	\$ 2,759,850	\$ 2,716,450	\$ 12,522,620	\$ 4,174,207
Undetermined / Natural	52	51	43	146	49
<i>Estimated Dollar Loss</i>	\$ 5,336,800	\$ 6,572,500	\$ 12,220,000	\$ 24,129,300	\$ 8,043,100
Total Fires	467	419	405	1,291	431
Total Estimated Dollar Loss	\$ 31,557,970	\$ 22,825,950	\$ 28,191,300	\$ 82,575,220	\$ 27,525,073

Fire Marshal's Office Statistics 2012 – 2014 (Day of the Week)

	<u>Sunday</u>	<u>Monday</u>	<u>Tuesday</u>	<u>Wednesday</u>	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>	<u>Total</u>
<u>Accidental</u>								
2014 Fires	36	41	32	38	28	34	34	243
2013 Fires	41	29	38	24	42	28	40	242
2012 Fires	43	35	31	32	26	39	44	250
<u>Incendiary</u>								
2014 Fires	23	18	19	9	22	15	13	119
2013 Fires	29	22	21	12	19	14	15	132
2012 Fires	14	32	25	18	34	23	29	175
<u>Undetermined / Natural</u>								
2014 Fires	8	6	8	4	6	6	5	43
2013 Fires	10	5	7	4	9	2	8	45
2012 Fires	6	7	7	6	5	7	4	42
Total 2014 Fires	67	65	59	51	56	55	52	405
Total 2013 Fires	80	56	66	40	70	44	63	419
Total 2012 Fires	63	74	63	56	65	69	77	467
Variance 2014 vs 2012	4	-9	-4	-5	-9	-14	-25	-62
								% reduction in Total Fires in 2014 as compared to 2012 -13.3%
Variance 2014 vs 2013	-13	9	-7	11	-14	11	-11	-14
								% reduction in Total Fires in 2014 as compared to 2013 -3.5%

DEPARTMENT OF EMERGENCY SERVICES (continued)

Fire Marshal's Office Division (continued)

Fire Marshal's Office Statistics 2012 – 2014 (Municipal Rank)

TOTAL FIRES BY MUNICIPAL RANK 2014 - 2012 (Top 10)					
	<u>2014</u>		<u>2013</u>		<u>2012</u>
MCKEESPORT	39	MCKEESPORT	37	MCKEESPORT	50
WILKINSBURG	34	WILKINSBURG	32	MCKEES ROCKS	21
WEST MIFFLIN	16	PENN HILLS	25	WILKINSBURG	21
PENN HILLS	13	HARRISON TWP	12	WEST MIFFLIN	17
MUNHALL	11	WEST MIFFLIN	12	MUNHALL	14
GLASSPORT	10	NORTH BRADDOCK	11	DUQUESNE	13
MOUNT OLIVER	10	ROBINSON TWP	11	NORTH BRADDOCK	13
SWISSVALE	10	HOMESTEAD	9	HOMESTEAD	11
DUQUESNE	9	MCKEES ROCKS	9	SWISSVALE	11
NORTH BRADDOCK	9	CLAIRTON	8	BETHEL PARK	10
TOTAL TOP 10	161	TOTAL TOP 10	166	TOTAL TOP 10	181
ALL OTHER	244	ALL OTHER	253	ALL OTHER	286
GRAND TOTAL	405	GRAND TOTAL	419	GRAND TOTAL	467
THE TOP 10 MUNIS		THE TOP 10 MUNIS		THE TOP 10 MUNIS	
% OF TOTAL FIRES	39.8%	% OF TOTAL FIRES	39.6%	% OF TOTAL FIRES	38.7%

MISSION STATEMENT

The Department of Facilities Management (FM) encompasses the County's Offices of Sustainability, Risk Management, Safety Management, and Building Maintenance. The Department is the proud custodian for maintaining and upgrading the County's 45 major buildings and numerous other structures as well as the 12,000-acre park system. The department ensures that County facilities are constructed, renovated and maintained to provide for an energy-efficient, safe, well-designed portfolio.

Facilities Management maintains and improves the County's building infrastructure by providing efficient heating and cooling, building renovation, custodial services, parking management, moving support and building trade services. In addition, the department maintains park facilities to enhance the beauty and usability of park assets for its stakeholders. Some of these assets include rental facilities, golf courses, wave pools, shelters, a ski area, a working farm, and a historic mansion. Facilities Management promotes a positive atmosphere for all of its employees, residents, and visitors while ensuring compliance with federal, state, and local laws and regulations.

Facilities Management 2014 Accomplishments

1. Property Insurance Premium Savings: The Facilities Management Risk Management Division is saving the County \$264,304 in property insurance premiums over two years – Allegheny County's previous Property Insurance carrier was FM Global. They were the carrier for over 40 years. Working with Henderson Brothers, Inc., FM Risk Management Division solicited proposals for property insurance coverage for a multi-year term and was able to secure coverage on a replacement cost basis, with a historical recreation provision with Travelers, which saved the County \$71,819 (10.4%) the 1st year; \$193,485 (23.9%) the 2nd year; for a total savings of \$264,304 (17.7%).
2. Winner of Green Workplace Challenge: The County was the top finisher in the Municipal Category of this voluntary rating system. The GWC provides an effective tool, which we can use to help us write and revise policy; to implement best management practices to meet existing and future policy goals; and to create benchmarks, which we can use to measure our progress toward meeting our goals over the long term.
3. Renovations and updates to the Parks and County Facilities: FM continued renovations and upgrades in 2014 in county facilities and parks. Numerous projects were completed in town which included restrooms, court rooms, mechanical upgrades and exterior work to the court house. The county parks were a main focus with renovations to the North Park Ice Rink, multiple restrooms at South Park, new roofs at South Park, repointing of bridges at North park and demolitions of old and unsafe buildings (South Park). Painting took place all over the county which added a fresh look to many of the facilities. In addition, the ADA component was implemented into the renovations of restrooms and shelters (picnic tables). Something new this year was the addition of remodeling space for lactation rooms.

Facilities Management 2014 Accomplishments (continued)

FM continued renovations and upgrades in 2014 in county facilities and parks. Below is a sampling of the numerous projects that were completed:

- Four New boilers installed – Yeshiva House, Clack #7, 3441 Forbes, Fire Academy Water Tower
- 25 new heat pumps installed in at the Police/Fire Academy
- Mechanical upgrade projects in the Courthouse (CH), City County Building (CCB) and County Office Building (COB):
 - CH - seven Heat pumps
 - CH – Replaced Variable Frequency Drive for Cooling Tower 1 and 2
 - CH – Sealed mechanical room floor – Penthouse
 - CCB - 17 Fan coil units
 - CCB – Rebuilt hot water circulation pump
 - CCB – Rebuilt chilled water circulation pump
 - COB - three heat pumps units
 - COB – Basement – Rebuilt chilled water circulation pump
 - COB – Roof – Rebuilt chilled water circulation pump

- New louvers in Courthouse



- Repointed the apron at the Courthouse



Facilities Management 2014 Accomplishments (continued)

- Remodeled six court rooms/chambers

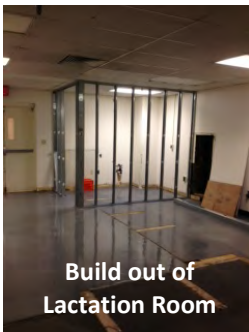


- Installed four sound systems in court rooms
- Installed data cables, phone lines and general wiring in five additional court rooms
- Painted, stripped and stained portions of seven additional court rooms
- Painted District Attorney's office

- Renovated one restroom in CH – ADA accessible
- Renovated one restroom in CCB – ADA – accessible

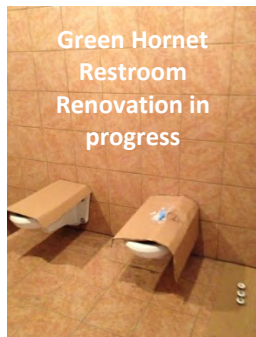


- Creation of three lactation rooms (CH, CCB and COB)



Facilities Management 2014 Accomplishments (continued)

- Renovating four restrooms in South Park – ADA accessible



- Painted nine restrooms throughout County parks
- Painted four park shelters



- Painted South Park Ice Rink



- Repointed two bridges in North Park

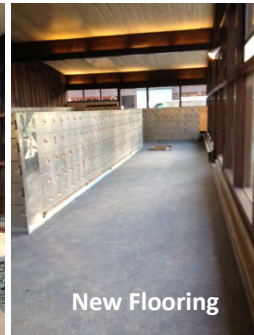
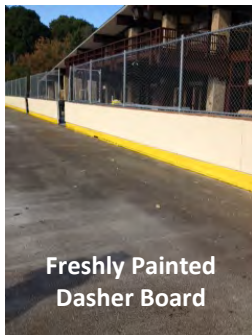


Facilities Management 2014 Accomplishments (continued)

- Replaced valves at Boyce Park Wave Pool



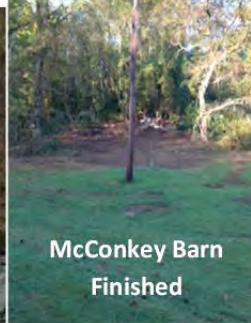
- Refurbished North Park Ice Rink
 - New Boiler
 - New Flooring
 - Front Apron
 - Interior/Exterior Painting



Facilities Management 2014 Accomplishments (continued)

- Demolitions of old and unsafe buildings in South Park and came in \$24,000 under budget.
 - Duck Pond House 229 McConkey Rd. \$ 8,000.00
 - Mc Conkey House S-10 McConkey Rd. 41,600.00
 - Mc Conkey Barn S-10 McConkey Rd. 10,000.00
 - Schoonamaker 2100 Brownsville Rd. 48,000.00
 - Sedona House S-5 McConkey Rd 43,000.00
 - \$150,600.00

Demolitions of old and unsafe buildings in South Park



Facilities Management 2014 Accomplishments (continued)

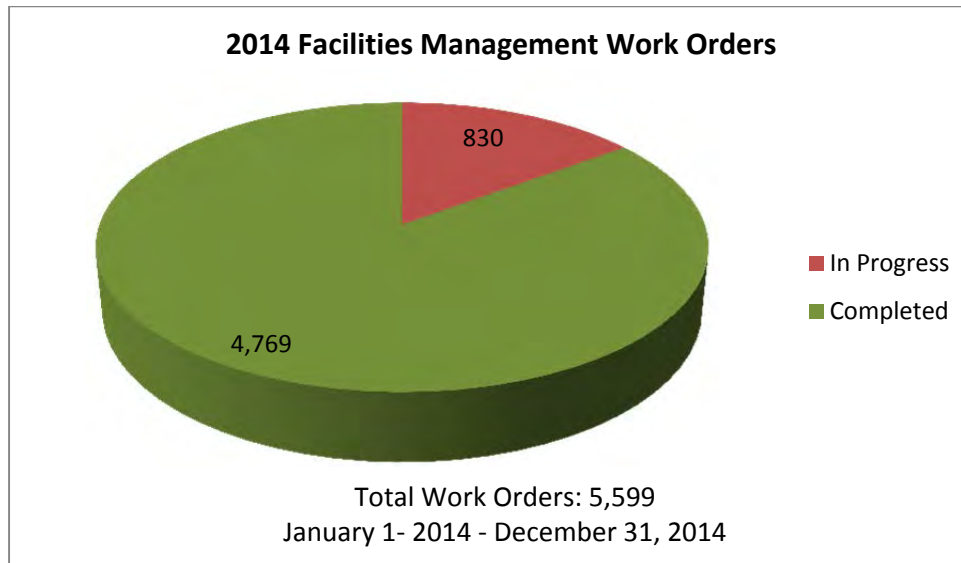
- 5 new roof projects - Green Hornet, Tennis Courts Restroom, Theatre Restroom, Spreading Oaks (all in South Park); and Yeshiva House in Oakland.



In 2014, FM received 9,785 Service Requests that resulted in 5,599 Work Orders in our ongoing work queue. Of the requests that have turned into work orders, FM is very happy to report an 85% completion rate. This completion rate is an indication that the FM team is planning their jobs and working smarter. This increase in efficiency significantly adds to the value of our Department.

Facilities Management 2014 Accomplishments (continued)

- Total Work Orders (service requests are turned into work orders if deemed valid)

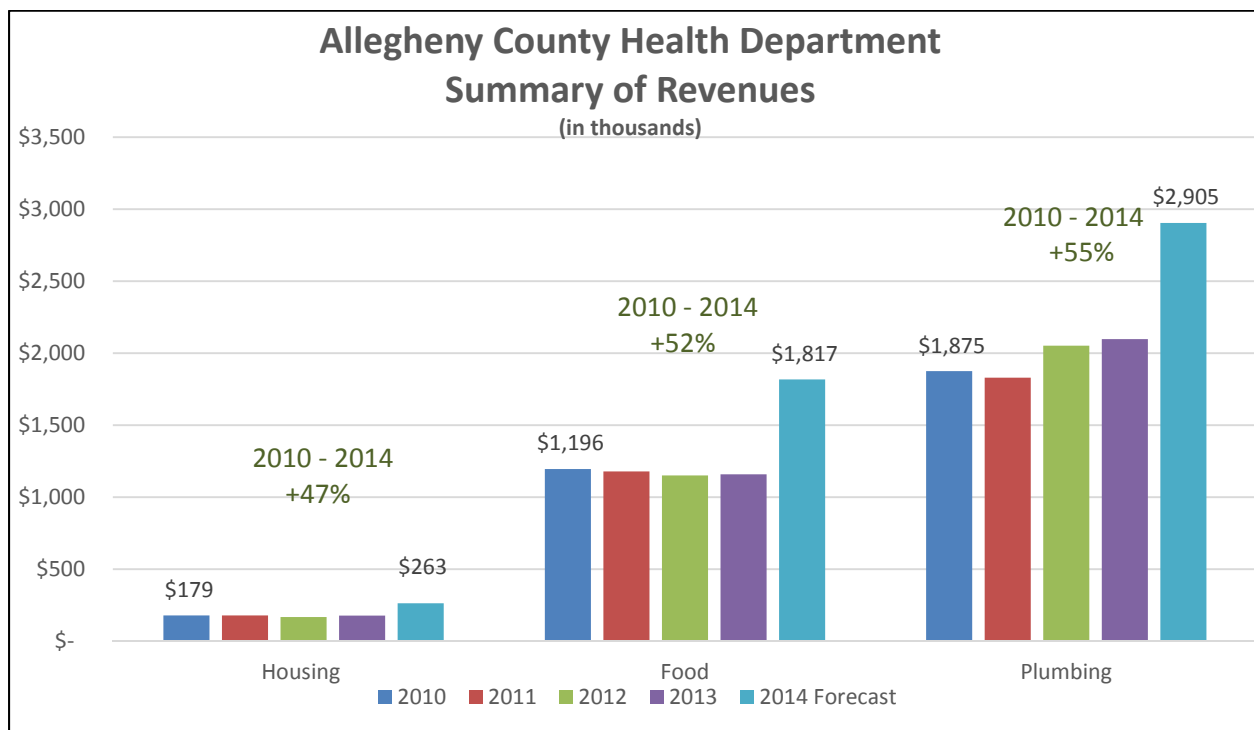


4. Received PA Energy Development Authority (PEDA) Award of \$174,566 for the Steam System Insulation and Monitoring Project: Applied for and received a Grant from the PA Energy Development Authority (PEDA) for the Steam System Insulation and Monitoring Project. This project will insulate and monitor the performance of the steam system in four County buildings (Courthouse, County Office Building, City-County Building and the Jail) via Smart Jackets (removable insulation and embedded sensors) that electronically measure temperature and wirelessly transmit reports on energy/cost savings to Building Performance Systems, saving 177 tons/year of CO₂ and \$106,259 in utility costs, while preventing emergencies through regular monitoring and automatic updates; and pilot research on PA designed and manufactured Smart Jackets installed at radiator traps. The Grant Award is for \$174,665, which covers 44 % of the Total Project Cost of \$400,805.
5. Received a \$10,000 Grant from the Allegheny County Conservation District to expand the Aerated Compost Tea (ACT) Project on the South Park Golf Course: Through the analysis of scientific data related to soil health and storm water runoff testing, and the analysis of economic data related to the time and costs required for Golf Course maintenance, this project seeks to prove the environmental and economic benefits of ACT over Synthetic Management Systems (SMS). In proving the environmental and economic benefits, this project seeks to provide the economic incentive that residents, golf course users, golf course owners/ managers, parks directors and government officials require to adopt non-toxic, biological management systems, such as ACT, for all green spaces.

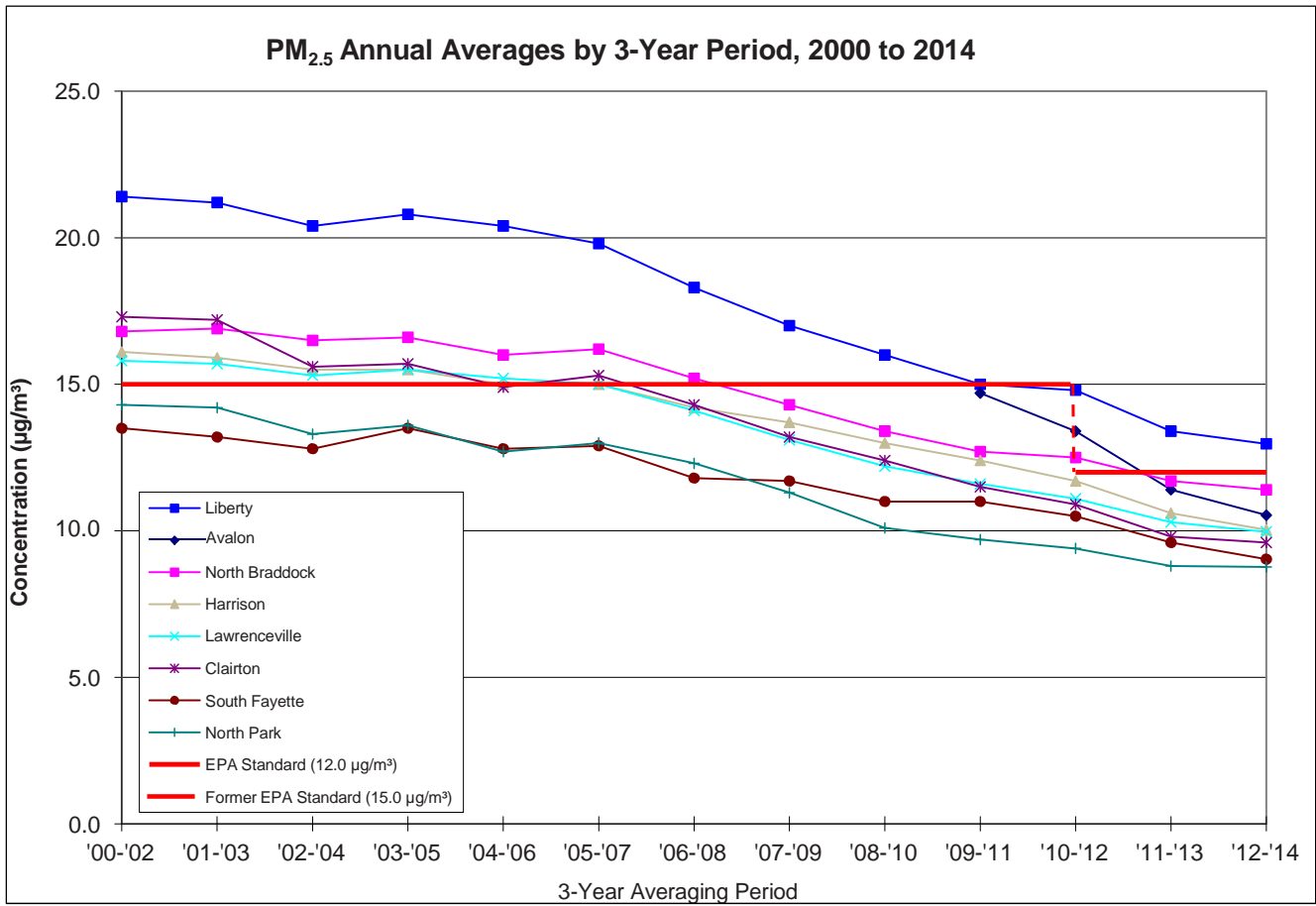
MISSION STATEMENT

The Allegheny County Health Department's mission is to protect, promote, and preserve the health and well-being of all Allegheny County residents, particularly the most vulnerable.

1. Launched the Live well Allegheny Campaign and first two communities and one school gained live well status.
2. Completed the first community health needs assessment including 14 community meetings and created Advisory Coalition of 60+ stakeholders for accreditation.
3. Entered into two major consent orders to improve air quality (Shenango and US Steel).
4. Helped lead Affordable Care Act insurance enrollment campaign (>10,000 enrolled in the county). Prior to the ACA rollout, about 98,000 people were uninsured in Allegheny County.
5. In 2014 we implemented increased fee and permit costs across all programs (Plumbing, Restaurants, Housing). These were approved in 2013.



In 2014, the three year PM_{2.5} and ozone averages continued their downward trend to the lowest levels yet.



MISSION STATEMENT

The Department of Human Resources supports County leaders and managers in the recruitment, selection, development, engagement and retention of a qualified and diverse workforce, provides organizational and employee development opportunities, and works to facilitate positive employee and labor relations. Human Resources seeks to provide fair and comprehensive compensation and benefits programs for all employees, and to ensure compliance with organizational policies, employment laws and regulations.

1. In partnership with the Division of Computer Services, implemented online employment application process and applicant management system, resulting in a 98% decrease in average number of paper applications submitted and an overall increase in the number of applications received by more than 20%. This utilization of technology resulted in operational improvements as well as enhanced customer service, and earned the HR Employment team within HR (along with the DCS project team) the Frank Lucchino Exemplary Employee Award for each team member.
2. Accepted and evaluated 19,002 applications for non-tested positions – 18,721 (98.5%) of them were submitted online. In 2013, we accepted 15,594 total applications, and in 2012 we accepted 9,192.
3. Posted 143 job announcements and 105 bid announcements – the most in any year since 2004. Between 2004 and 2013, an average of 60 jobs and 66 bids were posted annually.
4. Reviewed, analyzed, and revised policies related to employee leaves of absence – FMLA, Medical Leave, Personal Leave and Military Leave.
5. Developed and implemented new Americans with Disabilities Act policy and associated procedures in compliance with federal, state and local laws and regulations.
6. Administered, scored and analyzed written examinations to over 2,200 applicants for positions including Correctional Officer, Emergency 9-1-1 Telecommunications Officer, Lieutenant, Sergeant, Police Officer and Deputy Sheriff.
7. Developed, coordinated and conducted multiple training programs throughout various departments to address identified needs, including discipline and grievance management, behavioral-based interviewing skills, performance improvement planning, civility in the workplace and sexual harassment.
8. Established partnerships with County Departments to develop and enhance effective recruitment and selection practices, i.e. increased community outreach, performance and skills-based testing, behaviorally based interview tools and consistent medical and psychological screening methodologies for specific positions including Correctional Officer, Police Officer, Telecommunications Officer and Deputy Sheriff.
9. Administered the most examinations (8) and attracted the highest number of applicants for those positions (2,125) since at least 2008.

MISSION STATEMENT

DHS is committed to the highest level of excellence in publicly funded human services to Allegheny County residents.

DHS meets the human services need of county residents – most particularly our vulnerable populations – through an extensive range of information exchange, prevention, early intervention, case management, crisis intervention and after-care services.

1. DHS is developing an improved **Homeless Management Information System** to enhance data collection and meet the HUD 2014 data standards plus initiating a **homeless coordinated intake system** within the Allegheny Link. It will serve as a conduit to the community for calls from those who are homeless or on the verge of becoming homeless, streamlining access to services and supports for housing-insecure county residents. DHS estimates that the new coordinated intake system will receive about 4,500 calls next year from individuals having a housing crisis.
2. DHS is implementing a **new electronic 302 mental health commitment process** that will strengthen internal controls of the process, eliminate the need for manual tracking of 302 paperwork and faxing/ mailing between involved professional parties and permit specific management reports tailored to the review of a 302 authorized/denied by each staff person.
3. An inaugural Project Prom 5K, a collaboration among DHS, the County Executive’s office and Parks, was held in March at Hartwood raising additional thousands of dollars for the popular Project Prom and Project Prom for Gentleman, which enables needy youth to attend the prom in style.
4. DHS is receiving **\$1.5M over five years for Diligent Recruitment** from the Administration for Children and Families (ACF). The effort will focus on partnering with foster care providers and other stakeholders to strengthen child welfare’s recruitment, selection, training and support of families who are willing to provide foster care in a safe and loving home for youth aged 12-18.

5. The Department of Human Services (DHS) efforts to assist young people aging out of foster care were boosted by a \$100,000 grant from **the Jim Casey Youth Opportunities Initiative**. The grant will be used to further youth engagement and implement an **Opportunity Passport™**, a matched savings program that teaches transitioning youth financial management, provides experience with the mainstream banking system, and allows them to build assets. DHS anticipates that 150 youth will participate in the Opportunity Passport™ Program and related financial literacy curriculum. Of that number, we anticipate that 90% will show gains in financial literacy.
6. The Pa Office of Mental Health and Substance Abuse Services (OMHSAS) was awarded a 5 year, **\$4 million LAUNCH (Linking Actions for Unmet Needs in Children’s Health) cooperative agreement** from the Substance Abuse Mental Health Services Administration (SAMHSA). Allegheny County was chosen to be the state’s local grant implementation site and DHS will be the coordinating entity for the local efforts in collaboration with the Allegheny County Health Department. The purpose of the PA Project LAUNCH Partnership is to promote the wellness of young children from birth to 8 years by addressing the physical, social, emotional, cognitive, and behavioral aspects of their development.
7. DHS was selected by the **Center for the Study of Social Policy** as the only jurisdiction to pilot the implementation of guidelines for managing information related to the sexual orientation and gender identity and expression of children in child welfare systems. The **getREAL** project is designed to field test how a child welfare agency can use a new set of guidelines as a part of a more comprehensive approach to meeting the needs of LGBTQ children and youth, and ensure that attention to healthy sexual development and gender identity and expression is part of the framework through which child welfare agencies promote the healthy development for *all* children and youth.



Meeting the human services needs of county residents — most particularly our vulnerable populations — through an extensive range of information exchange, prevention, early intervention, case management, crisis intervention and after-care services.

MISSION STATEMENT

The mission of the Allegheny County Bureau of Corrections is to increase public safety by providing care, custody, and control of persons incarcerated, and reduces recidivism by providing access to programs that will help persons reenter and succeed in society.

1. As part of the Jail Collaborative, received Dept. of Labor grant to establish training programs. As a result, successfully raised funding to build two classrooms in the Level 1 gym and implemented the machine shop class.
2. Developed relationships with outside providers to enroll inmates into masonry, mecha-tronics, and other tech related fields.
3. As part of the Jail Collaborative, received a grant to treat persons incarcerated that have mental health or co-occurring disorders. Notice of funding was received in September 2014.
4. Out of a maximum of 322 available spaces in the Alternative Housing Program, 257 or 89% of those spaces have been filled throughout 2014.
5. Working with DHS to develop Parent Child Interactive Therapy (PCIT), to establish/develop Family Team conferencing and to have a benefits counselor onsite to enroll inmates into healthcare for post release continuity of care.
6. Collaborated with DCS and a new phone tree was developed and we have additional employees answering and responding to the calls of our citizens. We are also in the process of updating our website to answer a lot of questions; therefore people will not have to call the jail.

MISSION STATEMENT

To provide quality nursing and rehabilitation services through shared values to enhance the lives of our residents, families and community.

- Scott Regional Center Memory Care Unit Opened 7/28/2014 82% occupancy in the 1st five months (Scott Regional Center).
- Awarded the 2014 Quality Insights of PA Innovations Award for the “Adverse Drug Project” reducing antipsychotic medications with a potential savings of \$2,000.00 per month (Scott Regional Center).
- Recipient of the 2014 AMDA Foundation Quality Improvement and Health Outcome.
- Award projected entitled, “Effects of Advance Care Conferences at a Long-Term Care Facility” (Scott Regional Center).
- Reassigned staff (LPN) from Scott Regional Center to admissions department which increased census by 35 residents within 5 months.
- Maintained census at Ross Regional Center above 90% which qualifies for MA Disproportionate share payment anticipated approximately \$75,000.00 for 2014.
- Rivermont Apartments (Senior Independent Living) at Glen Hazel Regional Center occupancy rate is 100%.
- On-going UPMC Raven Project with Glen Hazel, Ross and McKeesport to reduce avoidable hospitalizations.
- Significant renovation projects at McKeesport Regional Center to create a safe and home-like environment, including non-slip flooring in shower rooms, installation of flat-screen TVs in resident rooms, and dining room renovations.
- 12% increase in referrals vs. 2013 and 7% increase in admissions vs 2013.
- Use of Telemedicine – As part of the RAVEN project, telemedicine carts are available at the Glen Hazel, Ross and McKeesport Regional Centers which allows staff to communicate with a nurse practitioner or physician at any time and have the nurse practitioner or physician see and hear what our nurse sees and hears.
- In conjunction with CMU’s Technology Consulting in the Community program, we now have a SKYPE cart available. This cart incorporates a laptop and camera/microphone so that family members can connect with our residents. This is particularly useful for family members who want to attend a care conference without coming to the Regional Center using SKYPE or a similar video conferencing program.

MISSION STATEMENT

The Medical Examiner's Office in Allegheny County is committed to deliver high quality professional forensic and laboratory services to the citizens of Allegheny County.

Our staff supports our obligation to investigate sudden, unnatural, and violent deaths with compassion for families and friends during their time of grief. Our office applies current scientific methods for evidence analyses and investigations to effectively assist law enforcement, judicial court systems and health and environmental agencies.

1. Laboratory Accreditation by ASCLD/LAB-International 17025

The ASCLD/LAB assessment team consisted of 9 members with expertise in various Forensic disciplines, conducted the on-site assessment from October 1-4, 2013. The assessment was conducted to assess the management and technical operations of the laboratory in accordance with the accreditation requirements specified and to report the findings of the assessment in a fair and impartial manner to the laboratory and to the ASCLD/LAB Board of Directors for the purpose of accreditation in accordance with the scope of the assessment.

The Medical Examiner's Forensic Laboratory received ASCLD/LAB – International 17025 Accreditation in March of 2014

ASCLD/LAB-International Accreditation of Forensic Science Testing Laboratories

The accreditation of forensic science testing laboratories applies to any laboratory performing forensic testing activities in the disciplines of Drug Chemistry, Toxicology, Trace Evidence, Biology, Firearms/Toolmarks, Questioned Documents, Latent Prints, Crime Scene and Digital & Multimedia Evidence.

The Value of Accreditation

Accreditation provides that essential, external, independent review. Accreditation increases the level of confidence for customers and all interested parties in the work and work product of the laboratory.

2. The Forensic Laboratory internationally recognized as one of the top three efficient and cost effective laboratories by the Forensic Science Initiative, West Virginia University's College of Business and Economics.
3. Continuing Education Curriculum established for all Medical Examiner employees, implemented a structured Internship Program resulting in revenue, and provided 10 sessions, 16 hours each, Sexual Assault Evidence Collection Training for Medical Professionals.



The Value of Accreditation (continued)

At least one educational topic is presented to employees and interns of the office, with the same topic presented on three different days and times in one month. This allows an opportunity for those on shifts to attend. The following presentations have already been given: Atherosclerotic Cardiovascular Disease (ASCVD), Blunt Force Trauma of the Head, Cases from the ME files, Fatal Fire and Explosion Investigation, Intracranial Hemorrhage. The Sexual Assault Evidence Collection Training for Medical Professionals is an initiative of the Medical Examiner’s Office, funded by a \$40,867 PCCD grant including a 10% County match , with training held on one consecutive Saturday and Sunday per month, from April 2014 through February 2015. The joint training is provided by the staff of Forensic biology, County Police, Ross Twp. PD, PAAR, DA’s Office, a nurse from Mercy and a nurse from Magee hospitals. To date the total number of trained participants is 62.

4. Move It Program implementation for receiving medical records (efficiency, no longer need to drive to hospital to retrieve medical records).

Secure FTP Client, HIPPA compliant for transferring large e files securely. At times, medical records are needed to be reviewed by the Forensic Pathologist for medical history which may help determine cause and manner of death. Hospital medical records are stored electronically. With a phone call from the ME’s office, the hospital can upload the medical records and we can download those records securely, no matter the size of the file.

Laboratory Section Statistics 2014:

	TOTAL # of CASES SUBMITTED	TOTAL # of CASE WORKED	TOTAL # of REPORTS ISSUED
Forensic Biology			
Serology	820	256	298
DNA	259	184	235
Drug Chemistry	5,749	3,864	3,926
Firearms and Toolmarks	2,044	1,323	1,522
Latent Prints	629	541	611
Mobile Crime Unit	364	324	339
Mobile Laboratory	10	8	8
Toxicology	4,745	4,477	5,046
DUI/DUID	3,684	3,602	4,166
Post Mortem	1,061	875	880
Trace	349	259	295
Grand Total	19,714	15,713	17,326



Morgue Operations Statistics 2014:

2014 MORGUE OPERATIONS			
Case Disposition			2014
Morgue Cases			1,194
Issue Cases			868
Issue Cases Storage			48
No Jurisdiction			7,226
No Jurisdiction Storage			132
Out of County / from other Counties			13
Unknown Bones/Tissue			6
Neuropathology Consult			5
Donor After Cardiac Death			1
Grand Total Cases			9,493
Autopsy by Exam Type			
	Morgue	Out of County	Total
Complete	857	12	869
External	309	1	310
Head	22		22
Other	6		6
Grand Total	1,194	13	1,207
Autopsy by Manner of Death			
	Morgue	Out of County	Total
Accident	342	10	352
Homicide	108	1	109
Natural	406		406
Pending	169		169
Suicide	144	1	145
Undetermined	25	1	26
Grand Total	1,194	13	1,207

DEPARTMENT OF THE MEDICAL EXAMINER (continued)

Autopsy Cases by Cause of Death 2014:

Autopsy Cases by Cause of Death	Morgue	Out of County	Total	Total
Natural Process or Disease	323		323	26.8%
Drugs and/or Poisoning	246		246	20.4%
Firearm or Explosion	163	2	165	13.7%
Pending	163		163	13.5%
Blunt Force Trauma	88	6	94	7.8%
Atherosclerotic Cardiovascular Disease	78		78	6.5%
Hanging	31		31	2.6%
Asphyxiation	18		18	1.5%
CO / Smoke Inhalation	12		12	1.0%
Other, Non-Natural	10	1	11	0.9%
Drowning	9	1	10	0.8%
Burns	8	1	9	0.7%
Undetermined	8	1	9	0.7%
Sharp force/incised	6		6	0.5%
Hypertension	5		5	0.4%
Hypothermia	4	1	5	0.4%
Pneumonia	4		4	0.3%
Unknown	4		4	0.3%
Diabetic Ketoacidosis	2		2	0.2%
Electrocution	2		2	0.2%
Stabbing	2		2	0.2%
Strangulation (ligature)	2		2	0.2%
Cirrhosis	1		1	0.1%
Exposure	1		1	0.1%
Fall	1		1	0.1%
Gastrointestinal Hemorrhage	1		1	0.1%
Sepsis	1		1	0.1%
Subdural Hematoma	1		1	0.1%
Total	1,194	13	1,207	100%

MISSION STATEMENT

To create an environment that promotes meaningful business opportunities, showcases viable M/W/DBE firm capabilities, builds productive partnerships and exercises effective program management, targeted towards successful integration of M/W/DBE firms within the business structure of Allegheny County and surrounding areas.

The Department of Minority, Women and Disadvantaged Business Enterprise (M/W/DBE) serves as the catalyst for business development by providing technical assistance, advocating M/W/DBE business concerns, and providing information on opportunities within Allegheny County, as well as other local public agencies. This department works in partnership with all county departments and the community at large, to ensure the inclusion of M/W/DBE firms in meaningful business opportunities throughout Allegheny County.

1. Outreach Efforts for Certification - Certification workshops were conducted at two satellite locations, resulting in better educating the community of small, diverse business owners.
2. Assisted with Organization of MWDBE Contracting Association – Established a trade association for advocacy and education within the Pittsburgh construction community.
3. A total of 530 certifications were awarded by Allegheny County in 2014.
4. Engaged the consulting services of ProRank Business Solutions, LLC to research and make recommendations regarding best practices to increase MWDBE participation in county contracting, to improve tracking procedures and contractor reporting and to improve the implementation of MWDBE program goals and policies.



MISSION STATEMENT

The mission of the Allegheny County Parks is to enhance the quality of life and well being of Allegheny County residents through a regional parks system that:

- Provides quality landscapes, facilities, programs, and special events that meet county-wide needs for leisure and recreation on behalf of the diverse segments of the community;
- Conserves natural and cultural resources while offering educational programs and opportunities for hands on experience;
- Forms an integral part of a county-wide system of open spaces, greenways, and trails; and
- Contributes to the economic vitality of the County.

1. Boyce Park Ski Slope was open 100 days with the highest revenue in its history. New snow guns were purchased, an increase in rental equipment usage and specialized maintenance of the ski area lead to a large revenue enhancement at the facility.

Boyce Park Ski & Tubing Area					
Year	'09 - '10	'10 - '11	'11 - '12	'12 - '13	'13 - '14
<i>Tubing Attendance</i>	9,352	8,545	Closed	4,840	13,213
Tubing Revenue	\$ 88,834	\$ 76,119	Closed	\$ 45,283	\$ 122,595
<i>Ski Attendance</i>	5,330	12,824	3,832	6,218	21,603
Ski Revenue	\$ 52,650	\$ 105,939	\$ 40,840	\$ 73,187	\$ 253,793
Rental Revenue	\$ 100,462	\$ 80,889	\$ 25,874	\$ 51,854	\$ 159,652
Ski School Revenue	\$ 12,753	\$ 13,127	\$ 5,294	\$ 11,204	\$ 26,197
Grand Total Revenue	\$ 254,699	\$ 276,074	\$ 72,008	\$ 181,528	\$ 562,237
Increase in Overall Revenue from '09 - '10 season =					120.7%
Days Open	64	57	30	60	100
Date Opened	1/1/2010	12/27/2010	1/20/2012	1/6/2013	12/6/2013
Date Closed	3/11/210	2/17/2011	2/26/2012	3/15/2013	3/16/2014
Revenue Per Day	\$ 3,980	\$ 4,843	\$ 2,400	\$ 3,025	\$ 5,622
Increase in Revenue Per Day from '09 - '10 season =					41.3%

2. Installed 2 new deck hockey rink facilities working in conjunction with the Penguins Foundation and Highmark.
3. Installed 13 new shelters. Will enhance customer service with better facilities and increase revenue with more rentals.

DEPARTMENT OF PARKS (continued)

- Redesigned the Traveling Sports Clinic into the Hometown Hoops Mini-Camps. Partnered with DHS’s free lunch program to provide campers with free lunches. Increased participation by 83%. Offered low cost basketball camps at North, South, and Boyce Parks and received positive feedback from participants.

<u>Travel Sports/Hometown Hoops Participation</u>					
	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>Variance</u>	<u>%</u>
				<u>'14 vs '13</u>	<u>'14 vs '13</u>
Participants	663	531	971	440	82.9%

- Began partnership with First Tee to offer low cost golf camps to kids. Sold out of spots at both parks. At South Park we added a second session that also sold out.
- Implemented a customer-friendly on-line purchase option for skiing, skating, golfing and swimming passes:

<u>Activity</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>'14 vs '13</u>	<u>'14 vs '13</u>
						<u>\$</u>	<u>%</u>
Senior golf permits sold	1,581	1,498	1,406	1,351	1,040	(311)	-19.7%
Average daily golf revenue (June through September)	\$ 9,097	\$ 8,527	\$ 8,845	\$ 8,614	\$ 8,196	\$ (418)	-4.6%
Average daily swimming revenue (June through September)	\$ 8,677	\$ 8,263	\$ 10,318	\$ 6,931	\$ 7,986	\$ 1,055	12.2%
Average daily park pavilion revenue (June through September)	\$ 2,266	\$ 2,362	\$ 2,408	\$ 2,453	\$ 2,563	\$ 110	4.9%

- Trail improvements at North Park, Settlers Cabin Panhandle Trail, and South Park Montour Trail were made. Also received a \$200,000 grant to expand Harrison Hills Park and towards connecting the Rachel Carson, Baker, and Butler-Freeport Community trails.
- Enhanced customer service by accepting credit cards at all facilities – offices, golf courses, ice rinks, ski slopes, and swimming pools.
- Held 10 new Special Events in 2014 including: Boyce Park Kids Winter Safety Helmet Giveaway, Skate with a Leprechaun at North & South Park ice rinks, Boyce Park Rail Jam & Pond Skim, Project Prom 5K at Hartwood, Mountain Bike Kick-Off Party at Boyce Park, Great Allegheny County Egg Hunt at Hartwood and Round Hill Park, Down-on-the-Farm-Day at Round Hill Park, Get-Outside-and-Learn-Day at North Park, Kohl’s Hard Head Helmet Giveaway at Boyce Park and Full Moon Ghost Stories at Hartwood, Settlers Cabin, Harrison Hills and White Oak Parks
- Also offered other activities including Downton Abbey Teas which received positive feedback and has led to numerous Downton Abbey Teas scheduled throughout the year which have all sold out.

DEPARTMENT OF PARKS (continued)

11. Enhanced customer service and overall Parks presence by providing 242 electronic messages regarding activities in the Parks through the new **Allegheny Alerts** system:

Department	Messages Sent	Started
Parks & Recreation Dept.	242	1/8/2014
Department of Public Works	62	7/30/2014
Health Department	50	7/29/2014
Kane Regional Centers	37	1/8/2014
Total Messages Sent	391	

Total Allegheny Alerts Enrollments = 1,820

12. Golf, Swimming and Ice Rink attendance for the last 10 years:

Park Activities Attendance										
	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Golf	131,705	136,717	112,200	125,121	119,606	105,474	87,880	102,232	91,577	88,448
Swimming	282,791	231,191	230,613	236,887	203,878	261,971	232,269	205,630	159,544	143,391
Ice Rink	27,749	43,929	47,889	49,661	47,887	47,600	48,903	53,483	45,874	46,879
Total	442,245	411,837	390,702	411,669	371,371	415,045	369,052	361,345	296,995	278,718



MISSION STATEMENT

The mission for every member of the Allegheny County Police Department is to consistently seek and find ways to affirmatively promote, preserve and deliver security, safety and productive quality services to the citizens of Allegheny County.

1. In April 2014, successfully was reaccredited through the Pennsylvania Law Enforcement Accreditation Commission set forth by the Pennsylvania Chief’s of Police Association for another three year period. This accreditation is achieved by meeting or exceeding 132 separate standards.
2. Implemented a two day active shooter training course for all ACPD officer while minimizing costs through the use of in-house instructors.
3. County Police were awarded a PCCD grant of \$129,398.00 to fund the purchase of a piece of equipment used in data extraction, computer hardware and software used in the analysis of cell phone data.
 - Mobile Device Forensics Laboratory to increase collaborative efforts between County Police and municipalities in the processing of evidence to solve crimes, especially with respect to homicide, drug sale/manufacture, and sexual offenses. A secondary goal of the project is to establish a benchmark and set procedures for data extraction and analysis with the hopes of improving the overall success rate of the digital data recovery over time.
 - Cellebrite UFED Touch™ device. This piece of equipment carries out the logical extraction of data from multiple types of devices, including legacy phones, smart-phones, tablets, and portable GPS devices regardless.
 - Personnel, training costs, and other costs associated with the implementation

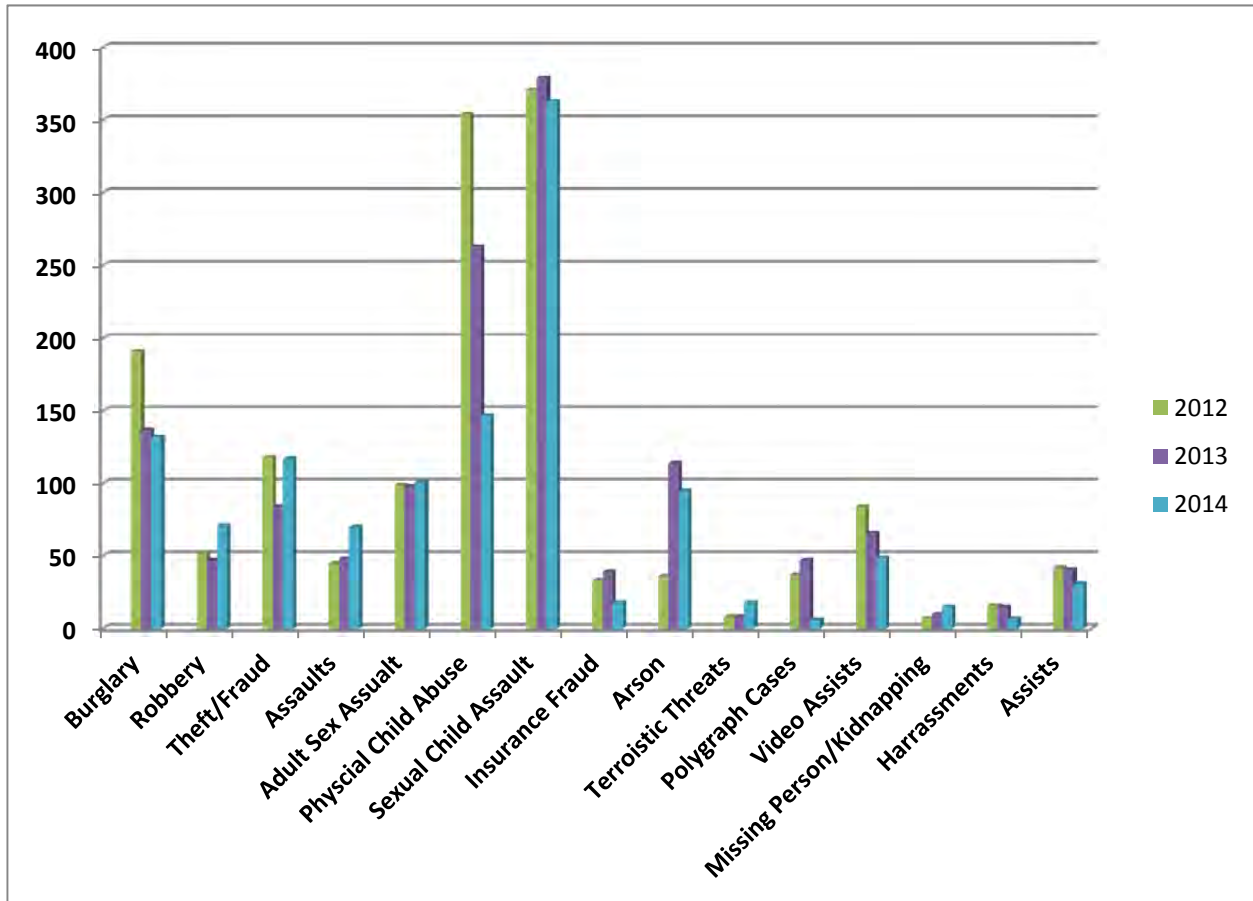
Police Department Statistics:

Homicide Unit Totals			
	<u>2012</u>	<u>2013</u>	<u>2014</u>
Homicide	54	45	41
Aggravated Assault	66	69	58
MVA	44	27	31
Officer Involved	5	5	1
All Others *	213	269	222
Totals	382	415	353

* All Others - includes suicide deaths, natural deaths, accidental deaths, overdose deaths, undetermined deaths, assists to other agencies, and miscellaneous investigations.

Sexual Assault Cases Assigned				
<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
432	465	470	477	464

General Investigations Summary			
	<u>2012</u>	<u>2013</u>	<u>2014</u>
Sexual Child Assault	371	379	363
Physcial Child Abuse	354	263	147
Burglary	191	137	132
Theft/Fraud	118	84	117
Adult Sex Assualt	99	98	101
Arson	36	114	95
Robbery	52	47	71
Assaults	45	48	70
Video Assists	84	66	49
Assists	42	41	31
Insurance Fraud	33	39	18
Terroistic Threats	8	8	18
Missing Person/Kidnapping	7	10	15
Harrassments	16	15	7
Polygraph Cases	37	47	6
Totals	1,493	1,396	1,240



MISSION STATEMENT

Mission statement: The office of the Public Defender is responsible for furnishing competent and effective legal counsel to any person who lacks sufficient funds to obtain legal counsel in any proceeding where representation is constitutionally required.

OFFICE STRUCTURE

1. Developed and implemented the Pre-Arrestment Section of attorneys who are responsible for reviewing every case following the preliminary hearing to determine the appropriate motions to file including bond motions, suppression motions as well as making investigation requests to preserve time sensitive evidence and obtain witness statements.
2. After reviewing each file, the attorneys in the Pre-Arrestment Section write letters to incarcerated clients advising them of developments in their cases.
3. Implemented a tracking system for bond modification requests in the Pre-Arrestment Section. 76% of the requests filed have been granted.
4. Prior to the creation of this section, pre-trial motions were not consistently filed. On average, it would take approximately 123 days after the preliminary hearing before a trial attorney was assigned and motions were not filed until a trial attorney was assigned. On average it now takes only 10-20 days before a trial attorney is assigned.
5. It costs \$64 dollars per day to house an inmate in the ACJ. Therefore, by filing bond modification motions to secure the release of our clients from the jail instead of waiting for their cases to proceed through the system, we have saved the County approximately \$204,672.
6. Video conferencing has been set up to allow attorneys to have face to face visits with clients within 24 hours in the event that the attorney is not able to meet with the client at the jail on short notice. In 2014 we conducted over 400 video conferences with clients housed at the ACJ.
7. We have enhanced efficiency by installing computers on all pods at the ACJ to allow the attorneys to have access to client information to have more meaningful conversations with clients. Installation of the computers also allows us to input information earlier in the process.

TRAINING

1. The Office of the Public Defender is now a certified Continuing Legal Education provider. Each attorney is required to earn 12 CLE credits per year to maintain their license to practice law. To date, the OPD has provided 13 CLEs giving attorneys the opportunity to earn CLE credits at no cost to the County. In the future, the OPD will expand the CLE program to outside attorneys which will generate revenue for the Office.
2. The Manager of Training will continue to cultivate and maintain relationships with Pitt and Duquesne law schools and continue to recruit law students and enhance the OPD Clinical Programs.

LEGAL EDGE (Case Management Software)

1. In 2013, we developed a new intake form to make sure that we consistently gather the same information from all clients. This form will be attached to Legal Edge, thus eliminating the need for Intake personnel to re-enter the information for returning clients. This change will reduce the intake process by approximately 10 minutes.
2. The Intake Department currently uses the PD Interview system to conduct client interviews. Legal Edge will consolidate information collected in PD Interview into the Legal Edge program.
 - This change will ensure that all client information is collected in one central database which will save time and resources.
 - Since PD Interview is a DCS maintained program, DCS will be able to dissolve the program which will save that department resources and time.
3. With Legal Edge, we now have the ability to track case information and case dispositions which gives us a baseline for determining case trends so that we are able to effectively use resources for management and training.
4. In 2013, the Legal Edge overhaul allowed us to obtain accurate and usable data. Last year over 25,000 people qualified for representation. Juveniles accounted for 1,223 of those clients.

PARTNERSHIP WITH LAW/GRADUATE SCHOOLS

1. Instituted a summer internship program which allowed the Office to accept 16 law student interns to work in all divisions of the office.
 - Students were required to work eight weeks in the office, during which time they worked in the various divisions of the Office.
 - Students assisted in client interviews, preparing motions, legal research and writing and participated in various courtroom proceedings.
 - Students were assigned supervisors in each of the various divisions, as well as mentors to guide them through the internship experience.
 - As a result of the practical experience that the students gained during the Internship Program, each organization has committed its ongoing support for the OPD's Program.



MISSION STATEMENT

We, the employees of the Allegheny County Department of Public Works, are committed to providing the citizens of this County with world-class infrastructure, maintenance and engineering services that are efficient, effective, responsive and responsible. We are dedicated to our vision and core values.

1. **Bike Lanes on Bridges** - In cooperation with the City of Pittsburgh and PennDOT permanent bike lanes were installed on the Roberto Clemente (6th Street) Bridge in November 2014, the first of three bridges slated for bike lane installations. The bridge bike lanes will contribute to a larger system of connected bikeways on roadways owned by the city, county and state and help Pittsburgh become a healthier city.
2. **Mansfield Bridge Rehabilitation** – The \$33.5 million project which began in January 2012 is the complete rehabilitation of the 1,934 Foot Mansfield Bridge which carries traffic from McKeesport and Glassport to Dravosburg over the Monongahela River. Work consisted of a new deck, sidewalk, expansion dams, bearings, structural steel repairs and painting. The approach roadways to the bridge were reconstructed and paved, lighting was replaced and a new sidewalk handrail was installed. Construction work was phased to keep the bridge open to traffic at all times and the project was completed 3 months ahead of schedule.
3. **Chartiers Creek Bridge No. 6 Rehabilitation** – The \$1.6 million project started in June 2014 and includes a latex deck overlay, replacement of the expansion dams and steel repairs and painting. The project will be completed December 1, 2014.
4. **Pitcairn Road Stabilization** – The \$1 million landslide repair project was the construction of two walls on Pitcairn Road at Tillbrook in Monroeville. The project began in May of 2014 and was completed September 30, 2014. The project was completed on time and on budget.
5. **Park Maintenance Facilities at Settlers Cabin and North Park** – Construction of a new park office and maintenance garage at Settlers Cabin Park, a \$1 million project, was completed in May 2014. Construction of a new storage facility for Emergency Services in North Park, a \$1.2 million project, was completed in November 2014.
6. **Reimbursements** – As of October 16, 2014, reimbursements received from federal, state and local municipality funding totaled \$25,285,000 and reimbursements invoiced totaled \$25,284,000.
7. **In-House Paving Program** – Milled, paved and performed base repair on approximately 20 miles of County roads using in-house forces at a cost of approximately \$3.7 million.
8. **2013-2016 Snow & Ice Agreements** – Coordinated with municipalities, public works and GIS staff to confirm roads and mileage agreed upon for snow and ice removal on County roadways. Although the cost per two-lane linear mile increased, the number of miles under agreement decreased from approximately 115 to 81 in 27 municipalities resulting in net savings of approximately \$59,000.

DEPARTMENT OF PUBLIC WORKS (continued)

9. **Permit Fees for Overweight/Oversize Loads** - Commencing in 2014 trucking companies were charged fixed fees (\$250.00) for review of permits for transporting overweight or oversize loads on County bridges. This review typically takes a number of hours of consulting engineering effort involving structural calculations and assessments of whether certain bridges can bear the heavier loads and/or need police escorts. To date we have received 91 permit applications and received \$19,750 in permit application fees. That puts us on pace for approximately 115 permits and \$25,000 in permit application fees for 2014. In the past DPW processed these permits at the County's expense free of charge to the trucking companies. The fees charged help to offset the majority of costs incurred by the County.
10. **Work Plans** – Implemented the use of Work Plans at Districts and Parks to improve day-to-day operations. This process enables a more systematic work flow resulting in reduced customer complaints and increased ability to perform proactively rather than reactively. We have also introduced **Cityworks/Payroll Forms** – These forms will enable better tracking of work performed and associated costs. Supervisor training will be completed with full implementation by year-end.

<u>Indicator</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>'14 vs '10</u>	<u>'14 vs '10</u>
							<u>%</u>
Asphalt(hot/cold) Purchased in road maintenance (tons)	38,560	42,433	38,460	23,453	80,221	41,661	108.0%
Number of snow/ice agreements with Municipalities	28	28	29	29	30	2	7.1%
Miles of snow/ice agreements for roads in other munis	119	116	117	120	109	(10)	-8.4%
Cost of snow/ice agreements with other munis	\$ 288,941	\$ 290,395	\$ 302,135	\$ 309,099	\$ 252,117	\$ (36,824)	-12.7%
Tons of snow melting salt purchased	26,819	19,562	12,493	18,475	28,414	1,595	5.9%
Cost of snow melting salt purchased	\$ 1,546,830	\$ 972,510	\$ 686,684	\$ 1,003,924	\$ 1,612,014	\$ 65,184	4.2%



MISSION STATEMENT

The mission of Shuman Center is to provide safe, secure custody and to promote the health and well-being of youths committed to its care. Shuman Center also aims to create an environment that fosters social, emotional, intellectual and physical development.

1. Restructured the daily resident schedule to include daily recreation activities following the school day and prior to dinner.
2. Hired a Compliance Coordinator who will ensure the facility is compliant with all applicable Federal, State & Local laws, rules and regulations.

